





By Jack Guza

For those of you who have been in the publishing business for most of your adult life, you have experienced the best of times and survived challenging times in our industry.

The best of times for you will depend on when you look back on the hay days at the publication you either worked for or owned, and the first thing you do is smile. Hopefully, you are smiling now! For me, the mid 90's was a period of sales frenzy when I was a sales rep. at The Thumb Blanket shopper based in Bad Axe, MI. If we created theme pages for a local festival; featured a town in any of our markets; spotlighted a local sports team who had advanced in the playoffs; offered one of several contests our shopper featured each year; pitched advertising and booth spaces for our annual bridal show and many other initiatives - we could sell it. I also remember a few that we pulled our hair out trying to sell, and some that did not meet our expectations. We viewed those as "nothing ventured, nothing gained."

These break pages and sections were in addition to a full list of regular clients who supported our shopper and paid sister publications virtually every week. I remember when we had to rotate the location of auto dealer ads each week, so different ones could be featured near the front of the paper.

Is today the most challenging time for our industry?

While it was a significantly different retail environment, the owners and staff never stopped thinking of new ways to reach additional clients and keep existing clients and readers engaged in our publications.

Some would argue that today is the most challenging time our industry has ever faced. That may be true; however, challenging times often brings about the most creative solutions. I choose to look at the present time for our industry as a time of opportunity.

I believe the freely distributed community publication business model can be just as successful today as it ever has, we just need to be creative and willing to try different things. This can be anything from dropping a theme page or section that is no longer supported as it once was and replacing it with new initiatives that you have never tried before. Redesign page 1 or your entire publication if you feel it needs a fresh look. Incorporate new digital offerings including videos, so your company can offer multi-media advertising solutions. Even subtle changes can have a positive effect. Try some different photo angles to accompany an editorial feature or advertisement. When was the last time you featured a large photo that was shot from ground level? These photos offer a unique perspective that command attention!

Have a catered party for your staff and encourage input from all for a new way to create excitement and added sales and readership to your publication. Keep a suggestion box that team members can drop their ideas in. Be sure to recognize

and reward them if their idea is implemented.

Team building is an essential part of creating pride in a job well done. When the entire staff takes pride in creating each edition that has a positive impact on their client's business, the community and their company, it's a very powerful thing!

Here's something new that you can add for FREE! Featured in this newsletter is an introduction of Stan Popovich, author of "A Layman's Guide to Managing Fear". Mr. Popovich has offered to provide his articles related to fear, anxiety and depression to our members free of charge. What's the catch? Just run his brief bio at the bottom of each column that features his book and his website.

Mental health issues are in the news today more than ever. By featuring this weekly column, you might reach someone who needs help and hopefully seeks it. You can also have some anchor ads near this column to create a revenue stream. Try to use non-traditional advertisers for this such as therapists, psychiatrists, county mental health agencies, health food/nutrition stores, exercise, dance or music classes, etc. Basically, any professional or business that deals with mental health or wellness. To facilitate this, Mr. Popovich is sending me his weekly articles and I will disseminate to any CPM member who would like to receive them. Feel free to format his columns as you like. Contact me if you would like to receive this weekly column.

Good Selling! Jack

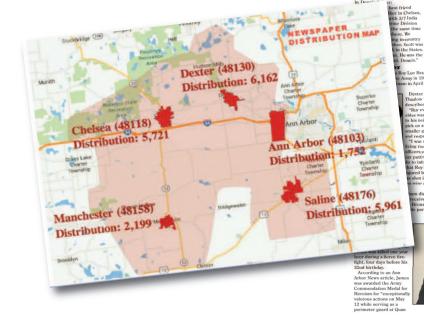






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what will become of the contained throughout the pro-the school. Encore has maintained throughout the pro-that a deal will be worked out to keep the Senior Cen-place. Continued on Page 11

Webster Township **Building Fire Station**

Saline Superintendent, Board of Education Talks Class Size

on Page 10



The Sun Times News is a locally distributed newspaper covering Saline (48176), Dexter (48130), Chelsea (48118), Manchester (48158) and western Ann Arbor (48103). The Sun Times-News is located in Chelsea, MI.

CALL US! 1.800.783.0267







By Peter Wagner Founder and Publisher, The N'West Iowa REVIEW



Are Community Papers Akin to a Circus?

There's times when producing a community paper can seem like being in a circus. One moment you are the acrobat balancing your way across a high wire and the next you're the featured clown.

I learned, while attending seminars in Massachusetts recently that the small tent and arena circus and community papers have much in common.

The revelation hit me during a panel discussion featuring four of the nation's leading small show circus producers. You probably wouldn't recognize any of their names, but the panel included former Ringling stars Jeanette Williams and Bello Nock. Both can trace their roots back to family-owned European circuses.

What immediately drew me into the discussion were the opening words of the first speaker: "The circus is not dead," he shouted passionately to the crowd. He went on to say that public perception was there was little or no interest in the circus now that Ringling Bros. and Barnum & Bailey, often referred to as "the big one" had closed.

His statement echoed that of the similar uneducated "Newspapers are dead" cry



Peter Wagner stands with Bello Nock, former Ringling star

we often see hurled at our industry. A statement that is often followed with examples of huge metro papers closing or cutting back.

Outside pressures and single-minded organizations are making major changes to the circus, the producers agreed. Today's audience doesn't seem to want animals in the circus, for example. But Cirque Du Soleil's many productions with their central storyline and human performers are attracting huge crowds.

The performance program many have changed, the producer's agreed, but those who love the human desire for live performances and work in the business "have an obligation to see that the circus survives."

And the same is true of the publishing business. Our audience may have changed, and a generation may even have seemingly turned in other directions for their limited news, but the majority of people living in most local communities still want and embrace their hometown paper. Like those individuals struggling to maintain the circus, we who love the printed paper have an obligation to keep it going.

Making it in the circus world, the producers said, is simply a question of supply and demand. The closing of RB&BB can be seen as an opportunity by some. That two-headed giant, the red and blue units, often exhausted a family's available entertainment budget for that kind of entertainment. The absence of Ringling in metro communities promises greater audiences for shows playing smaller towns and the rural areas.

In the same way, metro papers reducing their number of publication days or area of distribution opens new opportunities for hometown publishers. (Continued on page 5.)



Are Community Papers Akin to a Circus (Continued)

GET REAL

But here are the four key points of the circus producer's message. It could be a survival treatise for all of us in the publishing business.

1. "We need to find new options for the circus," one stated. "If we can't attract a following with elephants and tigers what should we feature?"

2. "We have to give consideration to packaging," said another. "The theme, costuming, lighting, music and spectacle is as important as the content."

3. "We must return to what the circus once was," was a third comment.

4. "Attending a circus is still about adding quality to life," shared another.

I sat there with my heart warming as I heard suggestions for the revival of the circus that also apply to our publishing industry.

Like the circus, we need to find new editorial and revenue options. Many local publishers are growing their online and social platforms, but those are not creating the financial return possible from a well-supported newspaper.

To that end, we must revise our content and coverage to provide the information most important and interesting to our subscribers. That means less canned news releases and more original hard news coverage of the local government agencies, sports coverage, school news, business news and well-written pieces on local people and places.

Packaging, too, is a must if local newspapers are going to survive and

grow. The number one reason readers give for preferring a printed paper over the internet is the convenient gathering together of material. Subscribers can find the information they want — sports, social news and council news — nicely edited and interestingly presented in the printed paper. More importantly, the pages are designed in a way that draws the reader into the material with many re-entry points that keeps the reader interested. With the internet, it is sometimes necessary to search for the information desired and there is often a question of credibility.

Plus, like the circus, we must find ways to return to what the local paper once was. The community paper was the first social media with tidbits of who had Sunday dinner with friends or relatives and who was visiting in town. The hometown paper has always been the only source of detailed information regarding the local school, sports team, church activities and local government issues. Community papers have to truly dig into all that is "local" if the publishers expect to hold on to their readership.

The same is true about advertising. We, as an industry, have sometimes out priced our value and expected more of our advertisers than we should. In the current multimedia mix and growth of small ad agencies, we must present our story clearly and boldly, offering easy to understand and use promotions at prices smaller advertisers can afford.

But the best statement I heard at the circus seminar was the one about maintaining the "quality of life."

The local newspaper is the sounding

board of the community sharing balanced ideas from all sides. It is the community cheerleader promoting growth, wise decisions and family values. It is the watchdog, making sure those in authority live up to the standards expected of elected officials. It should have a passion for assuring a "quality of life" for all the people it serves.

What is true about the status of the circus and the community paper is equally true about many small, meaningful enterprises in our city. Many are facing the same threats from the big investors working the internet.

Perhaps some future loss from not being able to obtain goods and services locally will be reversed in the days to come. If so, it will probably be through the new local partnerships and local community marketing ideas.

But, to me, there will always be a need for the community paper. Too often I have seen when a community loses its newspaper everything else eventually seems to disappear.

We, who care about our industry, need to reinvent how the world sees and uses the newspaper.

Peter W. Wagner is publisher of the award winning N'West Iowa REVIEW and 12 additional publications. He is often called "The Idea Man" and is a regular presenter at State Press Association and Publishing Group conventions and seminars. You can contact him regarding his programs "100 Ideas for Fun and Profit" or "Selling Print Advertising the Wagner Way" by emailing pww@iowainformation.com or calling his cell 712-348-3550 anytime.





Ad-Libs

Creating Believable Advertising

By John Foust Raleigh, NC

"Willing suspension of disbelief" is a cornerstone of entertainment. The term was coined in 1817 by poet Samuel Taylor Coleridge, author of "The Rime of the Ancient Mariner." It refers to the fact that an audience must temporarily suspend rational judgment in order to enjoy a story or presentation.

The person on the screen is an actor, not the actual person he or she is portraying. People who wear capes can't really fly. The woman in a magic act isn't really cut in half.

Suspension of disbelief is a good thing. We do it with ease. It makes mystery novels interesting. It makes ghost stories around the campfire more fun. And it keeps us on the edge of our seats when we go to action movies.

All of this is fine in the entertainment business, but things are different in the real world. Consider this profession of advertising. Suspension of disbelief is not necessary. It's an ad creator's job to encourage willing belief. Here are three points to keep in mind:

1. Tell the truth. It all starts here. Once

someone catches a person in a lie, it's hard to believe anything else that person says. The same goes for advertising. Stretch the truth and pay the price in the marketplace.

Of course, there are laws protecting consumers from bait-and-switch promotions and other deceptive schemes. But what about exaggerations and unsubstantiated claims? Although most of them are not technically illegal, these seemingly innocent copy techniques can be just as misleading.

Consumers are confused when competing advertisers each claim to be the "best." And they are suspicious when every sale is promoted as "the biggest sale in our history."

2. Use evidence. Just like attorneys are well armed with facts to back up their positions in the courtroom, advertisers should support their claims with evidence. Saying, "This new widget will save money" is not nearly as effective as saying, "The XYZ Board's tests show this new widget can save up to 10 percent on your energy costs."

A testimonial is another form of evidence. To be believable, testimonials should feature real customers, not professional actors. Real customers add authenticity to marketing campaigns, because they have actually used the advertised product. 3. Focus on benefits. Every advertiser wants people to believe their products and services are the right choices. The fastest way to do that is to talk in terms of benefits.

Benefits generate belief. Think of the things you have bought for yourself. Every purchase was based on the benefits those things would provide. You chose Residence A over Residence B, because it offered better features, location and price. Car A was a better fit for you than Car B, so you chose Car A.

Willing suspension of disbelief and willing belief are both based on trust. When we go to a movie, we say, "I trust you to entertain me." And when we encounter the right kind of advertising, we say, "I trust the information in this ad to be reliable."

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John Foust has conducted training programs for thousands of newspaper advertising professionals. Many ad departments are using his training videos to save time and get quick results from inhouse training. E-mail for information: john@johnfoust.com



Articles related to fear, anxiety and depression, free to our members for publishing

Email received from Mr. Popovich

Hello, My name is Stan and I had a question regarding your newspaper network.

To begin.....I am a mental health published author and I recently contacted several local newspapers about writing 1 or 2 articles for their newspaper for free.

A few of them said no because they only use local writers and/or they do not have enough space for their newspaper. However, several editors told me that they could test run my articles to see what kind of response they would get from their readers.

After the newspapers ran my 1-2 articles, the editors told me that they got a great response from their readers. They said, "Many of our readers have a great liking to your articles, Stan. Can you send some more of your articles? We are really glad you contacted us!"

As a result, I sent them some more articles and the editors currently run the articles based on their spacing and scheduling needs.

So... I was wondering would you be interested in doing a trial run where I could send you 1 or 2 of my mental health articles to see what kind of response I get from your readers?

Chances are that your readers will email you saying that they appreciate the advice I provide because that is what happened when the other newspapers ran my articles. (I am a layman and I dealt with fear and anxiety for over 20 years of my life which helps me relate to your readers).

Could I email you some sample article topics and maybe write 1 or 2 articles to see what kind of response you would get from your readers?

Mental Health is a very hot topic nowadays and my ability to relate to your readers is probably why my articles are so popular. I can also provide references and more info about my background.

I look forward to hearing from you to see if we can work something out. Thank you for your time!!

Sincerely,

Stan Popovich

Sample articles:

http://www.huffingtonpost.com/stan-popovich/ http://www.elmonteexaminer.com/author/stan-popovich/ http://www.montereyparkpress.com/author/stan-popovich/ http://www.rosemeadreader.com/author/stan-popovich/ http://www.sangabrielsun.com/author/stan-popovich/

Stan Popovich is the author of the popular managing fear book, A Layman's Guide to Managing Fear. For more information about Stan and to get some free mental health advice, please visit Stan's website at www.managingfear.com. Here is some information about Stan Popovich and why the news media likes Stan's mental health advice. Stan is very knowledgeable of today's mental health issues. Stanley has over twenty years of personal experience in dealing with fear and anxiety. Mr. Popovich can personally relate to others who struggle with fear and anxiety. Stan has been featured on TV, Radio, and many national publications. Mr. Popovich has a large fan base on the internet and social media. Stanley's advice has help 1000's of people manage their fear and anxiety. Stan has over 400 book reviews on Amazon. Many counselors use Stan's book to help their clients. Stanley is very approachable, easy to work with, and meets all deadlines when working with the media. For more information please go to www.managingfear.com

Community Papers of Michigan - INFORMER





By Bob Berting Berting Communications

Several years ago, at the World Track and Field Championships in Stockholm, Sweden, the high hurdles champion was clocked at 12.6 seconds, which is a great achievement, and of such magnitude, it could be compared favorably to the time when the 4-minute mile was broken.

This announcement prompted the author to recall a time when a young man lived in an area called "Hell's Kitchen" . . . a poor, tough, raucous environment where the sun was obscured by the smoke from nearby factories. This was a skinny kid with low self-esteem, who had to fight many bullies and gang types on a daily basis.

When it was time for high school, he chose a very large, nearby school with an enrollment of 5,000 students. He had always enjoyed running, so he went out for the high hurdles. The track coach was a nationally known coach who had developed many college and Olympic track and field champions. At the end of the year, the boy's performance was mediocre and the coach said, "Quit – you have no leg strength, no stamina."

The Boy Was Crushed - But Didn't Give Up

As soon as the season ended, the boy built 10 wooden high hurdles in a vacant lot next to his home. It was a long narrow lot that was close to the distance of a high hurdle race. After practicing all summer,

Running High Hurdles to Visualized Success

fall and the winter months, he again went out for the high hurdles. The coach, sensing his desire, gave some advice: "Your problem is that you're not in the flow of what it takes to win. You need to work with the energy around you (other hurdlers) and build your focus, concentrating on the flow of the race to win." The boy improved dramatically in his second year.

Now It's Time For His Junior Year

The coach talked to the boy at the beginning of the season and recognized his efforts to improve and said, "You have tremendous desire, but I want you to concentrate on a clear, mental picture of maximum performance. I want you to visualize past the finish line and not one hurdle at a time." (Kid wins Sectional, loses Regional.)

Finally His Senior Year

Again, at the outset of the season, the coach talked to him about the winning edge and how great athletes win with a final burst of energy to win a race and sometimes this winning edge can be very slight. The boy now wins the Sectionals and Regionals and is in the State Finals with a best time of 15.0 seconds.

However, in the State Finals is a hurdler from Gary, Indiana who holds the national high hurdle mark of 14.4 seconds. Many members of the press are three because the Gary hurdler had proclaimed that he would run a 14.0 second race and set a new national record. (Continued on page 9.)





Running High Hurdles (Continued)

The High Hurdles Final

As the boy settled back into the starting block, he remembered all the things the coach had told him: be in the flow ... work with the energy around you ... to visualize past the finish line ... keep an intense focus ... and understand that a winning edge can come from a final burst of energy. The gun sounds and the boy drives over the 10 high hurdles and after clearing the final hurdle, lunges at the tape with every ounce of fiber and strength in his body. He feels the tape hit his chest, but doesn't realize that the Gary hurdler hit the tape 0.3 of a second ahead of him.

The Lesson Of The Race

The Gary hurdler had won the race in 14.0 seconds, setting a new national high

3 best-selling e-books for the newspaper industry

hurdle record and the boy came in second at 14.3 (clocked by his coach), still good enough to break the old record. Even though he lost the race and came in second, the boy learned many valuable lessons in life: If you're in the flow, you're a team player. If you have a clear mental picture of maximum performance, you have great visualization powers. If you understand the winning edge, you can win by giving extra effort when it counts. Another point is that if you're standing second in line, in enough lines, and you're working harder than number one, soon enough you'll move up to number one.

These points are appropriate for advertising salespeople who strive every day to improve their selling ability and to be a trusted advisor and consultant to their customers.

The questions to be asked are:

• Do you work with the energy around you? Are you in the flow with your team? Are you truly focused every day to be the best you can be?

• Can you visualize yourself having a clear mental picture of maximum performance?

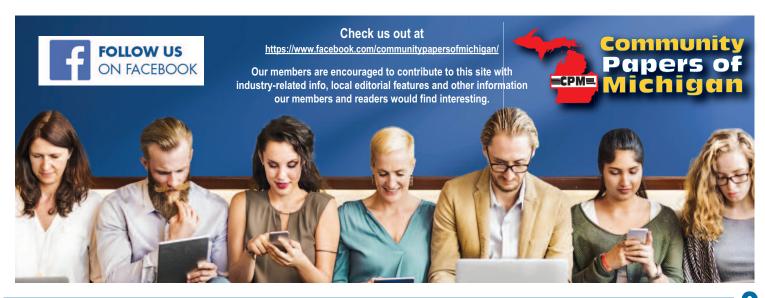
• Do you feel the winning edge every day? Do you have the stamina to do as well at the end of the day, as you did in the beginning of the day?

The story described here is a story about a high hurdler who is a real person, who today, would have a tough time climbing over a high hurdle . . . and also writes stories such as this.

Bob is the author of 3 best-selling e-books for the newspaper industry "Dynamic Sales and Image Power"—"Advanced Selling Skills For The Advertising Sales Pro"—and his latest e-book "Power Selling Tools For The Advertising Sales Consultant". Any one book is 19.95...any two books is 35.00...all three books are bundled at 49.95.You can order Bob's books on his website: www.bobberting.com.

Read Bob's books and discover how his vast experience and know-how can help you achieve much more business for you and your publication. You'll greatly benefit from the wisdom of one of America's top advertising sales experts.

Bob is a professional speaker, advertising sales trainer, publisher marketing consultant, and leading columnist in many national and regional newspaper trade association publications. He is the President of Berting Communications and can be reached at bob@bobberting.com or 317-849-5408.



Community Papers of Michigan - INFORMER

I use Adobe's InDesign CC, and have... for a few years now. I started using this program when QuarkXpress made me switch! That's another story, now I would like to have a little fun with...



FUN WITH POLYCONS

If you use the Shift key to drag out the Polygon frame, you will maintain height and width proportionately.

For the next Polygon, I am going to add 20 sides and a star inset of 60. I will select the Direct Selection Tool (solid arrow) and I can see all the points.



Make sure the Reference Point is centered and with the Direct Selection Tool drag a marquee over the inside points. Go to **Object... Transform...Rotate** (I did a 20% rotation to get a jagged edge look).

This burst is the same as the jagged one only I did **Object... Convert Point...Smooth** (found near the bottom of the panel.

In the upper right corner, I have done more experimenting with Corner Options as well as Convert Point.

Now most of these examples will not work in an ad, but modifying the sides, star insets and points will give a number of options that you can use—see below.

Also, putting another shape on top of the Polygon will provide room for text.

The samples below have a low star inset which provides enough room for text grouping helps as well.





CPM≡.

SAVE TO LIBRARY

Once you have some usable, distinctive bursts, create a Library. Because you can change the color, size and even create a new look, you have bursts that will fit the size of your ad space and you can change color (or use black and white) very simply.

MORE OPTIONS

Keep in mind that you do not have to use the entire polygon. Crop it, cut it in half, or position it in a corner depending on your space— as I've demonstrated below. Other ideas could be to make the polygon very transparent and use it as a background.

I have a typeface called **Ultraburst 1**, but I found that I could create most of the bursts that I used from that font with the Polygon Tool, especially since it gave me more flexibility.

FINAL THOUGHTS

Next month I'll try to demonstrate how to use some of these polygon shapes in ads—probably C hristmas ads, so you can see how to use them in a more space effective manner.

The shapes that are to the left will always work well (the low star inset number gives more space to add text), but what can be done with the more jagged or spiky Polygons I created —and how would you use that one near the "More Options" heading certainly depends on ad size and content. Most may be unusable in an ad, but if done with very little color, or If done very small and repeated as a pattern, there may be a place for all sorts of polygons.

Now to prepare myself for what's new in *InDesign (CC 2020)*!

Until next time...

I was an art teacher and changed to a graphic design career in the '80s. I write for IFPA TIP, and the CPM INFORMER. For info, PDFs of articles, or have ideas, e-mail: hanrahan.In@att.net Ellen Hanrahan ©2019

I use Adobe inDesign CC for my page layout program... and among other things, that means that I can access updates much quicker! Yea! On the other hand, the developers pack so much new "stuff" into the updates, it seems as if I may never catch up! I'm already behind, but fortunately, when the latest version of *InDesign (CC 2019)* was released, I got used to the new placement of old tabs and features, I was able to carry on — for now (yes, I know, it's almost the end of 2019!).

I can keep up with new features because I subscribe to *InDesign Magazine* to find out about a new Properties Panel, new Layout Features, Content Aware graphic fitting, new Font Features, PDF Enhancements, etc.— it's always something new!

This month I want to show some older features in a new light. Some functions that many of us don't take advantage of, yet can be timesaving, flexible and add a more distinct look to your arsenal of tools—and also something that I am a little more familiar with...

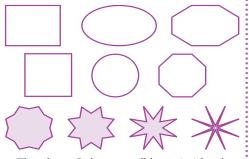
I'VE BEEN "FRAMED"

We know about the "Frame Tools" in the Tool Panel —*Rectangular, Ellipse* and *Polygon* and used them countless times. Well, maybe not the Polygon so much, but the other two? Every time I wanted to add a photo or other artwork, I grab the Rectangular Frame. For bursts, I rely on the Ellipse Frame, but the Polygon Frame is not a frequent tool choice.

I've shown the Frame Tools below... and by holding the Shift Key while I draw, I get a Square Frame and a Circle Frame.

The Polygon Tool is a little different. When I double-click on the Polygon Tool, it brings up a Polygon Settings Panel that allows me to designate the number of sides and the Star Inset (as I will demonstrate). For the sample below I chose 8 sides and no star inset.

OK, no surprise here, we will be looking at uses for the Polygon Tool. This lets me create my own bursts which makes it easier for me to control the sizing and look within my ad space.



The above Polygons still have 8 sides, but 10%, 30%, 60% and 90% star inset.







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