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Wednesday, October 21, 2020 » MORE AT FACEBOOK.COM/LANSREPORTER AND TWITTER.COM/LANSREPORTER

VETERINARIAN

HE PUT ON A CLINIC

78-year-old retires after long career caring for pets

By Susan Miers Smith ssmith@readingeagle.com

@RESusanSmith on Twitter

They had told him to bring heavy cold weather night gear. He figured he would need it to occasionally check out a sled dog that happened to show up at night.

He was wrong.

It was 1986 and Dr. John A. de-Plangue saw a solicitation in one of his professional magazines that veterinarians were needed for the Iditarod sled race in Alaska. He was looking for a new adventure and signed up.

"You have an impression, which turned out to be incorrect, that you are going to fly to Alaska, stay somewhere in a hotel and go out and see these dog teams as they go through," dePlanque, 78, said recently, reflecting on 47 years of being a veterinarian. "There are no hotels in Alaska, except in Anchorage."

The accommodations were rustic, to say the least.

Veterinarians stayed in a trapper's or fisherman's cabin in the middle of nowhere.

The cabins were equipped with kerosene lamps and wood-burning stoves and the "room service" was deciding which cans of food donated by Anchorage grocery stores you were going to blend together to make a stew and heat on the stove.

The Maxatawny Township resident knew what it was like to night, which only amplified the efwork in the cold.

DePlanque said he served in sota, so he was acquainted with the batteries inside our jackets dePlanque said.



BEN HASTY - READING EAGLE

Veterinarian Dr. John A. dePlanque, 78, outside his Fleetwood Dog & Cat Clinic in Richmond Township. His career caring for pets has spanned 47 years and he's decided it's time to retire. His travels as a vet took him to Alaska and to a well-known kickboxer in the 1980s.

the preparation needed for work- next to our bodies or they would ing outside in below-freezing temperatures.

He was not prepared for battling the cold in order to get a good night's sleep.

"I would venture a guess that usually the temperature was zero on the floor," he said. "They had warned us to bring serious cold veather sleeping gear.

quit who said 'I didn't sign up for this, I'm going home,' " dePlanque said.

'Extraordinary experience'

During his first trip – he would many of the Iditarod racers run at fects of the cold.

freeze," he recalled.

He explained that sled dogs are under a lot of stress and frequently develop stress diarrhea. One of the treatments is to give them injections of vitamins. There was just one problem – the liquid would begin to freeze in the needle after doing a few shots.

'You would have to bring a "We had several people who half-dozen needles with you outside in the snow," dePlanque said.

There were other unusual scenarios as a result of the cold that dePlanque shared, but they were not for the squeamish.

make another – he learned that trip that got dePlanque's blood pumping was flying to his destinations.

'We were at checkpoints that "We were told we had to bring were roughly 75 miles apart from the Air Force in northern Minne- headlamps, but we had to hold Anchorage up to Nome, Alaska,"



A sled dog at the start of the 2012 Iditarod race in Alaska.

To reach those remote locations necessitated hopping into bush planes, which dePlanque affectionately calls tail draggers. At one point he was advised to take his gear down to the river to board a plane. While he was waiting, another passenger came down to the river with his gear.

Their plane arrived and it was only designed for one passenger. The pilot advised them both to climb aboard, but they would have to leave their gear for another trip.

The two men, each 6 feet 2 inches, crammed themselves into the tiny plane. As they took off, the pilot yelled to them that they needed to lean forward.

We really want to clear those Another aspect of the Alaska trees," dePlanque said the pilot told them.

> He survived and signed up again for the 1989 Iditarod race.

"It was an extraordinary expe-rience, just extraordinary," dePlangue recalled.

Reflecting on a career

DePlanque has had many animal experiences since he took over the Fleetwood Dog & Cat Hospital along Heffner Road in Richmond Township in 1979.

Just six years earlier, he had graduated from the University of Pennsylvania School of Veterinary Medicine. While attending undergraduate college he worked for about a year and a half as a receptionist and assistant at a veterinary practice.

That started me in that general direction," dePlanque said.

He has seen many changes during his nearly half century of diagnosing and healing animals.

The profession as a whole has been changing to be much more businesslike," dePlanque said. When I graduated, there was no emphasis on business at all. You were learning your trade you were going to ply and that was considered all that you needed."

"The range of services veteri-CLINIC » PAGE 2









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Preston



Clinic

FROM PAGE 1

narians have to offer has opened dramatically," he said. "When I first came out here, trying to find a 'specialist' required almost universally referring people into Philadelphia to the veterinary school I attended – the University of Pennsylvania. ... Being a rural practitioner, people weren't willing to travel and/or couldn't afford it. So, it forced me to become adept at a number of things that today's veterinarians aren't adept at. Whether that is surgery or other things."

Current practice manager Vicky Sullivan, who has worked with dePlanque for 14 years, said the office changed its name to Fleetwood Dog & Cat Clinic several years ago based on American Veterinary Medical Association guidelines that call for 24-hour staff if using the word hospital in the practice name.

When asked to reflect on the most interesting cases he has seen, dePlanque recalled a case of bloat in a prominent kickboxer's beloved St. Bernard.

The condition, also known as gastric torsion, can be fatal if not treated quickly.

Got a kick out of it

"I got a phone call at o'clock in the morning from someone saying 'we believe our St. Bernard has bloat,' " dePlanque said. "He brought it in and it was bloated. I said the dog needs to have surgery and it may or may not survive surgery. If it does, there is a three-day window after surgery that he could die or normally would need to be hospitalized.'

"The fella that brought the dog in said OK to the surgery, but that the owner was in Hollywood. 'He's French, he's a kickboxer and he's negotiating to do a movie. This dog is very special to him because he has saved his life several times when he was a ski instruc-



found him.' ' The pressure was on.

ier Gruner, who fought professionally in France from 1984 to 1988 and appeared in a number of movies and television shows.

When the friend was informed that the dog made be confused with the preit through surgery, he said Gruner was on a flight to Berks and that they wanted to pitch a tent in the side yard of the clinic and care for the dog themselves rather than having him hospitalized.

"For three days I had Olivier and his friend camping in my side yard with their dog and it was really fairly entertaining," he said.

DePlanque explained that his whole staff were females and they swooned each time the muscular good-looking Frenchman would walk through the building to use the restroom.

The dog recovered and lived happily ever after, de-Planque said.

Driving on

At age 78, dePlanque said he is really not ready to retire, but staffing issues necessitated his ending the practice.

"If I had my druthers and COVID was not a factor, I would continue to see people by myself," he said. "There would be a limited number of patients I could see, a limited number of things I could do."

He might be ending the practice but dePlanque isn't the retiring type.

"I've built up a folder of possible things to do in retirement, but they all entail being around people," dePlanque said. "Volunteer-

in avalanches and his dog in South America, I can't do that. It's really frustrating I don't have a good an-The kickboxer was Oliv- swer to that question at this point with this stupid CO-VID stuff."

One thing he will continue doing in retirement is driving a race car in the 24 Hours of LeMons. Not to mier racing in Le Mans, France, the event he races in requires a decidedly less fine-tuned machine.

"It's what they refer to as crap can racing," dePlanque said. "Your car, without safety gear, isn't supposed to cost more than \$500."

Teams are encouraged to develop a theme for the vehicle and members to be carried out during the weekend of endurance racing

This was started back in California roughly 12 years ago by some guys saying 'racing is becoming incredibly complex and too ruleridden. We're going to make it simple,' " dePlanque said.

DePlanque and his teammates go all in on the themes.

Last year they took the roof off a two-door coupe and made it a station wagon.

"We cut the roof off a comparable car and grafted that on to the back end of the car," dePlanque explained enthusiastically. "I painted the entire car yellow, we put wood-look vinyl sticky stuff on the sides, we put a roof rack on it, we tied two small surfboards to it and our theme was The Surfin' Safari."

The guys dressed up in board or Bermuda shorts, Hawaiian shirts and flipflops or other beach footwear and a sound system

CLINIC » PAGE 3



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with Faith C. Woodward Director of Admission and Marketing

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With Faith Woodward, Director of Admissions and Marketing at Barclay Friends-tolearn more,



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Clinic FROM PAGE 2

also was rigged to play a continuous loop of surfing

songs "It's not quite '24 hours of LeMons,' because we've had races where we have had cars that couldn't even complete the opening laps," dePlanque said. "They came out on the track and the car blew up."

If the car can make it, the teams trade off driving duties with about two hours for each member on a Saturday and a little less for the four on a Sunday.

The doctor has been racing for 39 years. Prior to the LeMons series, he used to hit the road with the Sports Car Club of America.

"Their last rule book was 800 some odd pages long," dePlanque said. "That was what the LeMons people were saying was silly.'

Got to like what you do'

to decide what they will do when the doors close at the end of September.

LeMons rally race.

worked for the clinic since August 1999.

The Richmond Township The two staffers at deP- resident began as a house-

lanque's clinic are trying keeper and now helps prepare animals for surgery.

Dr. John A. dePlanque's team went with an Attack of the Killer Tomatoes theme for a 2016 entry into a 24 Hours of

"Doc has taught me a lot, and Sharon as well," Lori Rhodes, 53, has Rhodes said, referring to dePlanque's veterinary assistant Sharon Gould, who retired a few years ago.

"I've seen a lot of every-

thing: hit by a car, cats caught in traps and things like that and cat fights," Rhodes said. "Sometimes these feral cats are really get beat up.

GENETICALLY MODIF

"It's not a glamorous job.

do or it won't work for you." She is not sure she wants to continue to work at a veterinary office.

COURTESY OF DR. JOHN A. DEPLANQUE

tough to handle and you as puppies and I see them going out as old dogs that we've euthanized because You've got to like what you they are at the end of their

life span.

"It gets hard," she said, pausing a moment to compose herself. "You get attached to them like they're your family. I don't know that I want to do it any more. I'm tearing up just thinking about it."

For Sullivan, 57, what she will be doing is still up in the air.

"I'm going to be weighing my options," the Oley Township resident said.

She said she has loved meeting the clients that have come through the doors in the past 14 years and had a particular fondness for a Labrador retriever that got into trouble while giving birth.

"One client's dog gave birth to one puppy at home and then stopped," Sulli-van recalled. "We delivered two more here at the office and that was very interesting and awesome to be a witness to. The family still does have one of the dogs "I've seen dogs come in and she's a mom, so that's exciting."

Sullivan said past and present clients are invited t



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It seems as if we've hit the braking point



Try to appreciate the beauty of a fall sunset to help overcome negativity in your life.

By Terry Alburger

We are certainly caught in the gridlock of disturbing news and distressing world events these days. A continuing deadly pandemic, a divisive presidential election, societal unrest, increasing violence and a continuing feeling of isolation and sadness at living with so many restrictions all add to the traffic jam that has become our lives.

It seems that no matter where we try to navigate in this journey through 2020, we come up against dead ends, impassable roads and bridges to nowhere. Bottom line — we can't seem to get anywhere. Perhaps it is time to reach your braking point. Yes, I said braking point.

It is time to put the brakes on these fruitless frustrations and try to find a more positive approach to surviving these negative times. It's the point where you just say no to getting sucked into negative posts on social media, pointless discussions with fanatical friends with opposing ideals and blatant hatred or racism. Put the brakes on it all.

So, what are some possible ways to navigate the obstacles to happier times? ways the days when make a positive diffe in someone else's life ovide a happy surpr make someone's day.

more on enjoying the scenery along the way. There is beauty to be found everywhere, no matter where you are heading. And conversely, some of my happiest times were when I was the recipient of someone else's gesture of generosity. A note of appre-

Beauty can lie in the colorful leaves on the trees that you pass by; the setting sun with its hues of bright pinks and oranges; the cool, crisp autumn air; the smell of autumn bonfires. This time of year is perfect to look for the beauty all around.

Each season has its highlights. Surprising as it is, we have now endured all four seasons in this span of pandemic life. The early days of March, when it all started, were still winter. We are now in fall. And in between, we went through spring and summer, all in the restrictions of our current world. I hope you were able to enjoy the seasonal beauty of each of them as they went by.

I think one of the best routes to navigate through hard times is through random and unexpected acts of kindness. As someone who works in the health field, my role has changed dramatically, sometimes on a daily basis. The most rewarding days for me are always the days when I can make a positive difference in someone else's life or provide a happy surprise to make someone's day.

And conversely, some of my happiest times were when I was the recipient of someone else's gesture of generosity. A note of appreciation, a piece of chocolate left on my desk, an inspirational saying or a phone call of encouragement. These all helped me cope during days that were challenging, to say the least.

Times like this can really bring out the best in us if we let them. Don't succumb to the negative forces which seem to be determined to bring us down. Don't give in to hatred or buy into mudslinging by anyone. Limit your exposure to negative reports, memes or advertising.

I have found that some days, the mute button on my remote control is my best friend. Caller ID on your phone can let you know when an incoming call is spam. Technology can help you put the brakes on the amount of ugliness that enters your home.

That is your braking point — the point where you stand to no longer put up with the negative forces. Make sure to reach your braking point before you reach your breaking point.

Choose beauty. Choose positivity. Choose kindness. Choose to be happy.







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SENIOR LIFE

Rydal Waters opens with ribbon-cutting ceremony



Rydal Waters, an expansion of the Rydal Park Life Plan Community, officially opened the new cottage neighborhood with a virtual ribbon cutting ceremony.

COURTESY OF RYDAL WATERS

MediaNews Group

Rydal Waters, an expansion of the Rydal Park Life Plan Community, officially opened the new cottage neighborhood with a bers, HumanGood leader-

virtual ribbon cutting cer- ship and board members, emony.

The virtual event brought together local officials, Rydal Waters' charter mem-

vendor partners and Rydal Waters' team members to celebrate the milestone. Rydal Waters offers ex-

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...to be continued



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ELECTION

NCOA urges older adults to vote safely



Many older Americans may opt to vote by mail in November.

NATIONAL COUNCIL ON AGING

National Council on Aging

The National Council on Aging (NCOA), a trusted national leader working to ensure that every person can age well, is urging all older Americans to make a plan to vote safely in this year's election, and it is sharing unbiased tips and resources to do so.

"Most older Americans have been lifelong voters, and they are an important voting bloc in many elections," said NCOA President and CEO Ramsey Alwin. "The 2020 election poses a unique challenge because of the COVID-19 pandemic.

"We want to ensure that all eligible older adults can vote safely and continue to participate in the vitally important democratic tradition. We believe aging well includes making your voice heard at the ballot box."

NCOA has partnered with We Can Vote to share important information about how older adults can vote safely by mail or in person following COVID-19 safety precautions. Information is also available in Spanish.

the most vulnerable for CO-VID-19 and deserve to know about their options for safe and healthy voting this year," said Jessica Barba Brown, senior advisor. "Our Healthy Voting guides are informed by leading public health and elections experts to help older Americans in every state and territory understand how they can cast their ballot safely and successfully this year."

NCOA also is continuing its decades of support for nonprofit aging services organizations with best practices on how they can effectively educate and support older voters in their communities. NCOA's Election 2020 Toolkit (https:// tinyurl.com/y6awrocy) includes unbiased voter and nonprofit resources, as well as suggested questions to ask the candidates and links to both presidential candidates' relevant campaign positions.

a key NCOA partner in sharing ways nonprofits can ed-

"With COVID-19, a lot has changed, including "Older Americans and how people will participate org and @NCOAging.

their caregivers are some of in the 2020 election," said Debi Lombardi, director of partner engagement. "Older voters are no exception They need trusted information on how to vote this fall and local nonprofits have an important role to play,"

About NCOA: The National Council on Aging (NCOA) is a trusted national leader working to ensure that every person can age well. Since 1950, our mission has not changed: Improve the lives of millions of older adults, especially those who are struggling. NCOA empowers people with the best solutions to improve their own health and economic securityand we strengthen government programs that we all depend on as we age. Every year, millions of people use our signature programs BenefitsCheckUp, My Medicare Matters and the Aging Mastery Program to age well. By offering on-Nonprofit VOTE has been line tools and collaborating with a nationwide network of partners, NCOA is workucate older voters this year. ing to improve the lives of 40 million older adults by 2030. Learn more at ncoa.

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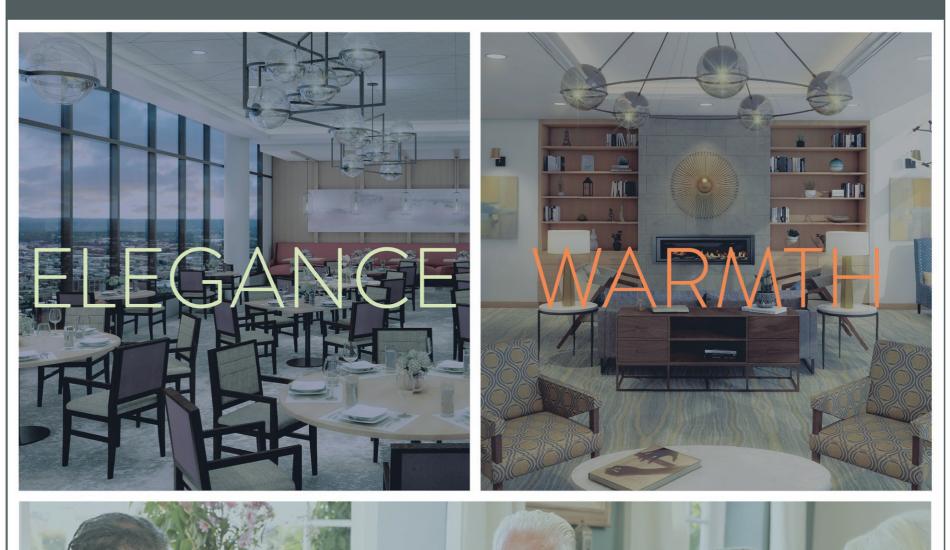






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Wednesday, October 21, 2020 » MORE AT FACEBOOK.COM/LANSREPORTER AND TWITTER.COM/LANSREPORTER NUTRITION

Eating well is a key to healthy aging

By Dr. Alla Zilbering

Getting the right nutrition is essential for people of all ages.



While we know that growing children need the proper nourishment to thrive, good nutrition also helps older adults stay active and vital. It

can even help de-

Zilbering

fend against or better manage chronic conditions as we age, such as high blood pressure and diabetes.

But for some seniors, a nutritious diet can be challenging. Tastes may change and appetites can fade due to a person's physical condition or dental issues. The ability for an older person to eat healthy food on a regular basis can also depend on where they live, their economic situation or whether they have access to transportation.

The COVID-19 health crisis is another factor. For good reason, seniors may not be venturing out to the grocery store as much now. But that means they may be missing out on the food they need to stay strong and healthy.

Nutrition is a key to taking care of your body and your life. The right food improves your mood, your health and your abilities. Here are a few nutrition tips and resources:

Talk with your doctor

you're losing weight without trying, talk to your primary care physician. There could be an underlying reason for these changes. For ter to stay hydrated throughout instance, your medication might the day. Even light exercise can be affecting your appetite or you

TRANG DOAN/PEXELS

A healthy pasta dish can provide a nutrient-rich, fiber-filled meal.

member, staying connected to use at the grocery store as part of your doctor is always important, so ask about telehealth or virtual health care appointments to get the advice you need if you're sticking close to home during the pandemic.

Make healthy choices

Add plenty of fruits and vegeta-If your appetite is changing or bles to your plate for colorful, nutrient-rich, fiber-filled meals. Add flavor with spices and herbs instead of salt. Drink plenty of wastimulate appetite and strengthen

to identify possible causes. Re- fresh produce card or coupons to may have access to dental benetheir benefits package.

Adapt to your changing tastes

There are many ways to change your habits to improve your nutrition, from eating more frequent, smaller meals to trying new foods and cooking styles. For tips on preparing healthy meals, visit ChooseMyPlate.gov.

Take care of your teeth

A dentist can help address any dental problems impacting your could be dealing with depression. bones and muscles. Check your ability to enjoy food. If you have pital patients are malnourished at na's Pennsylvania region. Your doctor can work with you health plan, as some even offer a a Medicare Advantage plan, you admission and poor nutrition in-

fits at no extra cost. Check your health plan for details.

Explore options

If mobility is an issue, look for local organizations that offer transportation or meal delivery to older adults. Using home delivery services to shop for groceries online is also helpful for anyone who still wants to cook your own meals, but doesn't want to leave home during the pandemic.

If you have a Medicare Advantage plan, you may have access to home-delivered meals following a hospitalization. One-third of hos-

creases their risk of having to return to the hospital after being released. Good nutrition helps patients regain their strength and energy faster for better recovery. Check your health plan for details.

Get help

Some older adults with limited resources may qualify for assistance with food purchases through programs such as the Supplemental Nutrition Assistance Program (known as SNAP). Many older adults qualify for this program but don't even know it.

One way to verify eligibility is to visit Cigna.BenefitsCheckup. org, scroll down and click "Get Started" under the "Food & Nutrition" section. If you aren't eligible for this type of assistance, you can still find ways to save on food bills, including asking for senior discounts, using coupons, having a store discount card and buying store brands.

Remember, every person has unique needs. Talk with your physician to get guidance tailored to your own personal nutrition requirements.

One last tip: The annual election period when people eligible for Medicare can shop for their plan runs through Dec. 7. It's a perfect time to make sure your health plan has all the benefits you need to stay healthy and strong throughout the coming year. For more information, visit Medicare.gov/plan-compare or www.cigna.com/medicare.

Dr. Alla Zilbering is a boardcertified internal medicine physician in Philadelphia. She graduated from SUNY Buffalo School of Medicine and completed her internal medicine training at Temple University Hospital. She is the market medical executive for Cig-



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Echo Lake opens two new programs

MediaNews Group

Echo Lake, SageLife's independent living community in Trydyffrin Township, Chester County, has expanded, opening its Supportive Living and Connections Memory Care programs.

These new neighborhoods encompass three floors and 90 apartments at the live-work-play style community at Atwater.

Supportive Living at Echo Lake includes a full spectrum of services and a dedicated team of care providers including an onsite wellness nurse who is available 24 hours a day.

This coordinated care includes everything from managing medications to arranging transportation for doctor and diagnostic visits outside the community.

"Living life on your own terms shouldn't stop when you need supportive care," said Executive Director Kathy Ardekani.

Echo Lake's Supportive Living neighborhood includes a Wellness Spa and Clinic that connects residents with podiatry, physical therapy, lab and imaging services, pain management and more.

"Our 'Move for Life' program improves strength, balance and flexibility key components for ag-ing well," Ardekani said. "It's all part of a personal health plan that keeps your wellness goals in focus. But your community shouldn't our residents and their have to."

listic approach to mem- confusing time in their ory care, with thoughtfully lives. We partner with each



Ardekani

designed spaces that include apartments for safe and secure living, as well as adaptive, life-enriching programming for each individual.

All of SageLife's memory care programs employ the Positive Approach to Care philosophy, which was developed by internationally acclaimed dementia care expert Teepa Snow.

The approach incorporates the recognition of an door Connections living individual's changing abilities, leading to an adjustment of expectations and features many of the special delivery of the most appropriate care at every given moment.

"At Connections Memory Care at Echo Lake, we remove the mystery surrounding dementia and its treatment," Ardekani when your needs change, said. "We understand that ceed," Ardekani said. loved ones are navigating visit www.livingatecholake. Connections offers a ho- through an emotional and com.

resident's family and offer them personalized support, guidance, and counsel."

The Connections team — from Echo Lake's health and wellness team, medical director, to nurses, care and support staff – are specially trained and share an affinity for serving the unique needs of those with dementia.

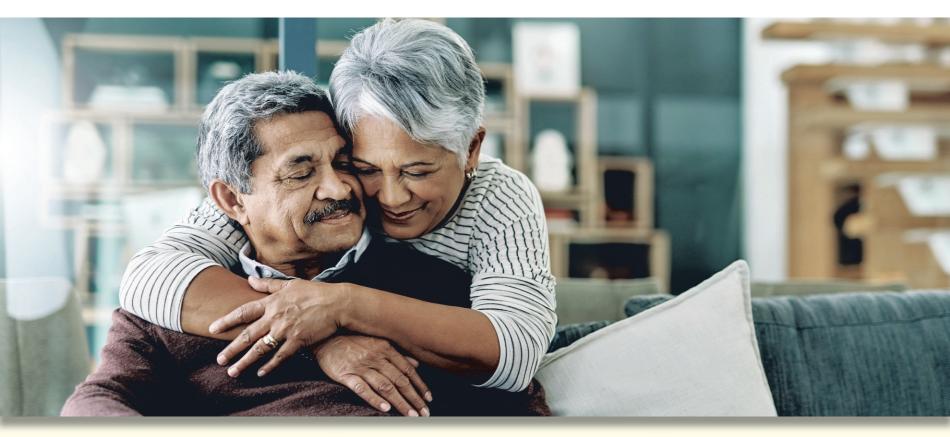
By working together with a diverse team of specialists, Echo Lake offers a collaborative approach, allowing Connections team members to consider all aspects of the emotional, social, physical and spiritual needs of each individual in order to develop a very individualized plan of care.

"We also recognize that each Connections resident is unique," Ardekani said. "They may be limited by their cognitive abilities, but each person possesses a rich history, singular experiences, and distinctive gifts."

Connections residents are given abundant opportunities for self-determination within the safe environment of Echo Lake's beautiful indoor and outand life enrichment areas. The boutique-style space amenities found throughout Echo Lake at a "rightsized" scale for the Connections community.

'We provide a personalized daily routine to give each resident the structure that empowers them to suc-

For more information,



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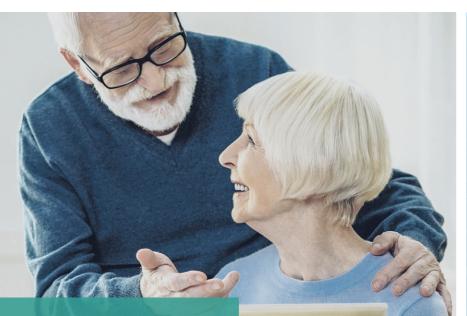




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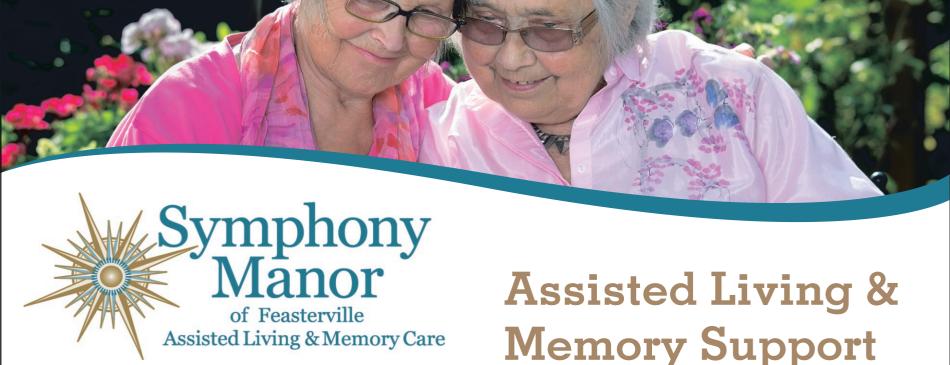
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BIRTHDAY MILESTONE Resident of Spring Mill Senior Living celebrates 100th birthday



Floyd L. Segner with a cake marking his 100th birthday.

MediaNews Group

Floyd L. Segner was born on Oct. 1, 1920, in Kimberton, Chester County, and still lives in that area off of Route 113.

From his apartment at Spring Mill Senior Living in Phoenixville, he can see the farm where he grew up.

He attended Phoenixville High School and graduated in 1938. A veteran of World War II, he was in the Army Air Corps, 11th Combat-Cargo in the China Burma India Theater (CBI).

He was married in 1942 and has two sons who live esty and never burdened a happy 100th birthday.

in Phoenixville. Floyd and others," said Laura Vasko, his wife were married for 60 years before she passed him so much. What he away in October of 2002.

He worked as a machinist for Superior Tube in Collegeville for 44 years. He is also a Mason. The Masons wished him a happy birthday with a banner at Spring Mill.

Floyd has vast knowledge of the history of the Kimberton, Spring City and Phoenixville areas, and he still reads the Pottstown Mercury every day.

who lives his life with hon- ing communities wish Floyd

a family friend. "I admire and his wife had happens for so few. As with others, this COVID situation over the past months has stolen many visits from his two sons and his friends.

"I wish I could give him a great big hug for his birthday, but he and I will have to settle for waves from across the street. I just want him to know."

His family and friends and the entire Kimberton "Floyd is a kind man and Spring Mill Senior Liv-





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> -Carol B., a community resident

HEALTH

Maris Grove has integrated health and wellness system

By Petra Shaw

ing community is a big decision, and you want to make the right one. In addition to enjoying a vibrant, maintenance-free lifestyle, state-of-the-art amenities, clubs and activities, you'll want the peace of mind that comes with having quality health care just steps from your door.

That's exactly what you'll find at Maris Grove, an Erickson Living-managed senior living community in Concord Township, Delaware County.

The Erickson Health Management Group (EHMG) is a fully integrated health and wellness system that provides a range of medical services to residents at the on-site medical center, rehab facilities and pharmacy.

The medical team is comprised of board-certified physicians, nurses, physical, occupational and speech therapy professionals, and social workers, all of whom specialize in geriatric medicine. Care is available 24/7/365.

Residents not only have doctors experienced in the nuances of senior health, they benefit from daily engagement with fitness instructors, nutritionists, chefs, medical specialists and dozens of other experts working to help them live a healthy lifestyle.

This integrated, teambased approach also features the latest tools and technologies, like a proprietary patient portal with convenient access to electronic medical records and telehealth options. The combination of expertise and access enables Maris Grove to provide the highest quality, personalized apart: We offer access that starts."

care to residents.

"Residents and their fam-Moving to a senior liv- ilies find great value and peace of mind knowing that our full-time doctors, who are among the best in the retirement health care industry, are on site and available whenever needed," said Erickson Living Chief Medical Officer Dr. Matt Narrett. "Our integrated approach is unmatched in the senior living industry."

Patient-centered care

"Seniors want a personal relationship with their health care providers, and we provide that," said Maris erything you need is on Grove's Medical Director Dr. Cathy Smith, a boardcertified Internist who has a full-time liaison nurse been with Maris Grove for 10 years.

far exceeds national averages: Initial visits last 60 minutes, and follow-ups last 30 minutes. When residents can't come to the medical center, the staff provides inhome visits, televisits and phone consultations.

"We care for the whole person, not just their conditions," Smith said. "Everything that impacts the quality of their lives receives close attention: the physical, emotional, cognitive, social, spiritual, and wellness components. If we can make it better, we address it."

After hours, 99% of calls are answered within 10 minutes. All security personnel, who are on campus 24/7, are trained EMTs, so the annual flu vaccine. The medical emergencies can be medical team is being prohandled quickly.

Because of those fast responses and longer, more comprehensive visits, 80% of Maris Grove's residents Smith said. "It will take use the medical center for about two weeks to reach primary care.

private practices can't," Smith said. "We focus exclusively on senior health. And we have strong, clear communication with patients. Residents appreciate those differences.'

Resident Bill Amend, a retired physician and professor who chairs the resident Health Committee, agrees that the quality of health care at Maris Grove is unsurpassed.

'I'm so impressed with their understanding of senior medical care," he said. 'The convenience is wonderful, because almost evcampus. And if you need to go off campus, there's whose only responsibility is tracking your care. That Time spent with patients ensures first-rate continuity of care, which is vital when treating acute and chronic conditions."

That kind of personal attention extends to every department at Maris Grove. The staff know the residents well; if they see something amiss, they alert the medical center immediately.

"We're a village," Smith said. "We contact those residents, with an eye toward catching emerging issues early. It's another big advantage of living here: Everyone participates in keeping residents healthy."

Planning ahead

This year, more than ever, it's important to get active, going door-to-door to offer residents a flu shot.

"It's the best way to protect everyone on campus," all residents, and we'll be "Several things set us done well before flu season

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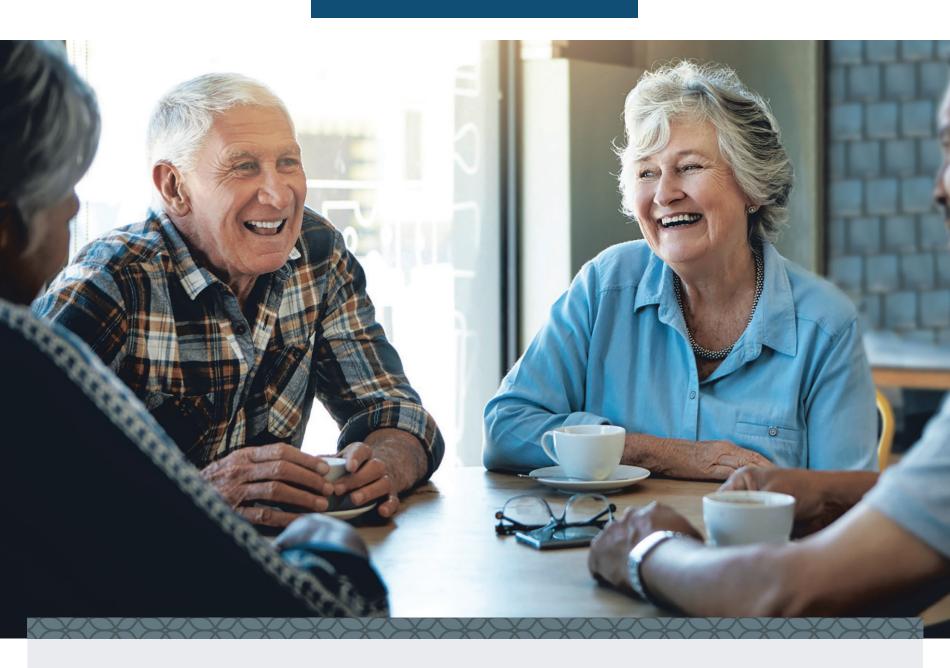
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