How Eddie Garcia fought for Latinos in Silicon Valley $-\mathbf{PAGE4}$



Candidates in focus Election 2022: ESUHSD school board races taking shape -SEE PAGE 4

Huge Vietnamese market could locate at former Eastridge Sears store location - SEE PAGE 7



SEPT. 9 – SEPT. 22, 2022 **VOL. 39, NO. 19**

Evergreen I mes



10,000 Degrees' Fellow helping students succeed at an east San Jose high school

By Eileen Tsai 10,000 Degrees Regional Director, Silicon Valley

an Jose native Nyia Roberts (above) always dreamt of help-J ing students in her community succeed and realize their academic goals.

As a South Bay Fellow for Bay Area non-profit 10,000 Degrees, Nyia is doing just that through her work at Yerba Buena High School in San Jose's East Side Union High School District. However, like many of the students she works with See ROBERTS, page 2



ARREST MADE IN EVERGREEN VALLEY STABBING

.

Teen dies after being stabbed in **Evergreen, police** say; San Jose's 26th homicide of the year

Victim may have died defending a young girl By Times Media staff writers

an Jose police have announced an arrest in the Saturday, August 27 stabbing death of a 16-year-Old near Quimby Rd and Caraston in Evergreen.

On Monday, August 29, police announced the same-day arrest of Michael Obiols (inset), 18, of San Jose. Obiols was arrested near his home on Remington Way.

The teen victim, whose dream was to become a police officer, was Sunny Suy. The victim's father Sunleng Suy said the family knew Obiols.

At around 1:36 a.m. Saturday, police found Sunny and another victim suffering from at least one stab wound each. Both victims were transported to area hospitals. On Saturday police confirmed the teen victim succumbed to his injuries and was pronounced deceased at the hospital at approximately 11 a.m. Saturday.

Suy said his son had asked for permission to attend a party Friday night, however, the teen - the youngest of four siblings - never made it home after



Stabbing victim Sunny Suy enjoyed biking, fishing and the outdoors

the party. Police shared the news of Sunny's death with the family at around 7 a.m.

A witness told Suy a group of his son's friends left the party and were in an Uber when things got crazy when they began fighting each other nonstop resulting in the Uber driver telling everyone to get out.

According to Suy, the fight between Sunny and the suspect continued outside the car. He was told Obiols was on the ground when he allegedly pulled out a weapon.

"He pulled the knife, stabbed my son in the stomach a couple times," said Sengleng. "I don't know why my son's friend would do that." "My son, he's a really good kid!"

Victim may have died trying to defend someone else

The family has learned Sunny may have died defending someone else. "He protected a young girl away from the guy who wanted to hurt her, or wanted to do something stupid to her," Suy said. "I'm proud of him."

end," said Evergreen resident, Wesley Lee.

In a release, SJPD reported, "The motive and cir-



cumstances surrounding the incident are under investigation."

Memorial marks where the teen was stabbed

Just around the corner from the 7-11 store (White and Quimby Road) there is a memorial along the Quimby Road sidewalk. More than 200 candles have been placed on the ground by visitors and friends. Mementoes of a basketball, boxing gloves, toys, stuffed animals, incense and more are carefully placed around a large photo of the victim. A big sign in cursive writing says, "Long live Sunny." There is an opened box of different colors of chalk for anyone to use that says, "Chalk it up," and the sidewalk has a multitude of art and kind statements such as, "LONG LIVE SUNNY." Next to the big number "16" sign, which was the victim's age, someone wrote in capital letters, "THAT'S BEYOND ME."



The family is currently planning Sunny's funeral. A GoFundMe campaign has been created for assistance. On the social media site NEXTDOOR, it is stated that their goal is to have the Go Fund Me campaign gain at least \$20,000 and currently they have \$1500. It is stated by residents that, "If a person can just chip in \$5 or whatever they can, it is much appreciated."

Here is the link: www.gofundme.com/f/justice-for-sunny-suy The incident is San Jose's 26th homicide.



SEE OUR LISTINGS OF EVERGREEN AREA MEETINGS, PLACES OF WORSHIP AND CLASSIFIED ADVERTISEMENTS INSIDE THE BACK COVER

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Times Community News

Roberts

Continued from page 1

today, the road to her own academic success was challenging.

Nyia is the eldest of ten siblings and as is common among many aspiring first generation college students, she had limited knowledge about the college admissions process. Attending a South San Jose high school, with educators coming from backgrounds different from her bi-racial African-American identity, the images of success she saw were not reflective of her diverse San Jose community. It wasn't until her junior year when she had her first interaction with an educator who looked like her and had a similar lived experience. Seeing this successful educator working alongside other counselors had a profound influence on Nyia, allowing her to envision herself going to college. Nyia sought this advisor's help to apply to 16 colleges and many scholarships. Ultimately, Nyia was accepted to Sonoma State University and received a substantial scholarship which changed the course of her life.

Flash-forward, seven years later, Nyia is experiencing a similar encounter in which the tables are turned. In the same way a young educator helped her years ago, Nyia is now paying it forward to help other students like herself become the first in their families to attend college, changing the trajectory of their lives forever.

Nyia has worked for nonprofit 10,000 Degrees as a Fellow, supporting students at Yerba Buena High School, where 69% of students are socio-economically disadvantaged. From her 10,000 Degrees on-campus office, Nyia is building a college-going culture and is helping students navigate the sometimes complicated college admissions process. She is also creating strong bonds with students, which is helping these students better express their academic goals and dreams – all with the goal of helping them discover and achieve their fullest educational potential.

Today, inspired by her passion and work as a 10,000 Degrees Fellow, Nyia is pursuing a master's degree in counseling and guidance at San Jose State University so she can continue her work in the field of college access.

About 10,000 Degrees and Fellow Program

10,000 Degrees is a leading, equity-focused scholarship provider and college success nonprofit that supports students from lowincome backgrounds to enter and complete college in Santa Clara and six other Bay Area counties. The nonprofit serves over 12,000 students each year with comprehensive wraparound support, college and financial aid counseling, and near-peer coaching. What sets 10,000 Degrees apart from other college access and success organizations is its open door policy – no GPA or documentation status is required to receive support.

The organization's support model is powered by Fellows, near-peer coaches who are recent college graduates and often alums of 10,000 Degrees. Fellows are embedded on high school and college campuses to help students navigate life both on and off-campus and throughout their college success journey. As recent college graduates from similar backgrounds, Fellows have deep content expertise and cultural awareness of the challenges



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10,000 Degrees students face. This near-peer role modeling helps students understand, navigate, and manage the entire college process and beyond.

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PAGE 4 EVERGREEN TIMES SEPT. 9 – SEPT. 22, 2022

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Lorena Chavez has served on the East Side Union High School District board since 2018. *Photo courtesy of Lorena Chavez.*

Election 2022: ESUHSD school board races taking shape

his November, San Jose voters who live in some of the largest school districts will be voting for trustees with various levels of experience.

Candidates that are seeking school board seats will oversee how millions of our tax dollars are spent from educational programs to infrastructure improvement projects. They also are addressing how they will tackle hot issues, such as affordable teacher housing, police officers on school campuses and education disparity.

East Side Union High School District currently serves more

Evergreen Times

Times Media, Inc. / (408) 494-7000

PUBLISHER / CEO WILLIAM D. BELLOU williamb@timesmediainc.com

EXECUTIVE EDITOR WILLIAM D. BELLOU williamb@timesmediainc.com

> ADVERTISING SALES WILLIAM D. BELLOU 408-494-7000

CONTRIBUTING WRITERS: DIANE BLUM, SUNAY SANGHANI, SEAN EASTWOOD, NIRBAN SINGH, FRANK SHORTT, JUDY LY, EUGENE LUU, APOORVA PANIDAPU

> ART DIRECTOR JEFF BAHAM graphics@timesmediainc.com

CHIEF FINANCIAL OFFICER SANDY BELLOU

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The opinions and viewpoints expressed by guest authors and columnists in this publication do not necessarily reflect the opinions and viewpoints of the staff and management of the Evergreen Times and Times Media, Inc. than 21,000 students across 19 high schools and adult education programs. Four candidates— Lorena Chavez, J. Manuel Herrera, Van Le and Peter Pham—are hoping to fill three board seats, each with four-year terms. Pham, is running for the first time.

Lorena Chavez has served on the East Side Union High School District board since 2018. Incumbent Chavez's priorities include addressing college and career readiness, the digital divide and staff hiring and retention. Chavez, elected in 2018, also aims for transparency and communication with parents. She is a director at

Teach for America and former principal and educator.

"I have made it my life's mission that kids in San Jose are sent off into the world fully prepared to succeed in college and beyond. This is why I have decided to run for reelection," Chavez said.

Van Le is running for reelection in the East Side Union High School District. She has served on the school board since 2010.

Le, who who has been a school board member since 2010, has experience as a longtime school board member and also a small *See BOARD, page 6*



Van Le is running for reelection in the East Side Union High School District. She has served on the school board since 2010. *Photo courtesy of Van Le.*

ValleyCurrents

cur | rent (adj.) Present, topical, timely, newsworthy. (n.) Movement in a definite direction, a flow.

'There's always hope': How Eddie Garcia fought for Latinos in Silicon Valley

By Lorraine Gabbert San José Spotlight

Heart attack, lung failure and an induced coma weren't the only hurdles in the life of East San Jose native Eddie Garcia. As a child of color he had to work twice as hard to succeed even before he almost died.

Garcia, 58, was raised in East San Jose. His dad was a postal worker, and his mom a teacher's aide at James Lick High School. Although they didn't graduate college, his parents insisted he did—shaping the man he is today.

During Garcia's senior year of high school, his counselor advised him to trade his dream of attending San Jose State University for vocational school or community college. When his father learned of this recommendation, he took a day off from work and spoke to the counselor advocating for his son's future. Garcia ended up graduating from San Jose State with a bachelor's degree in history.

Garcia has seen this stereotypical behavior of steering struggling students of color away from college too often. It's why he spearheaded requirements to prepare East Side Union High School District students for higher education and better career options. He also co-founded the Latino Leadership Alliance in 2006—a leadership academy established in collaboration with Stanford University. Its graduates include San Jose Councilmembers Raul Peralez and Maya Esparza.

Everything came to a screeching halt for Garcia in June 2010, when he suffered a major heart attack at age 46. While in the ICU at Kaiser Permanente Santa Clara, he went into cardiac arrest and had to be shocked back to life. Then his lungs stopped working, so doctors put him into an induced coma for six weeks.

Garcia was paralyzed when doctors brought him out of his coma, his vocal cords had fallen asleep and his muscles atrophied. He had lost 50 pounds. He had to relearn how to eat, talk and walk. His wife never left his side. His daughters, Erica and Marisa, were 12 and 16 at the time.

Following his recovery, he returned to advocating for better education opportunities for East San Jose students.

"I kept thinking of the day (my father spoke to my counselor), thinking not everybody has a father like mine," Garcia told San José Spotlight. "That's what drove me."

His vision for the Latino Leadership Alliance was to create a program that encompassed a full menu of skills, one focused on politics, education, community-based nonprofits and business. The curriculum is a blend of academics and applied learning from knowledge Garcia gained during his career working as vice president of local government affairs at Comcast, chief of staff for former Santa Clara County Supervisor George Shirakawa, East Side Union High School District board member and board chairman of the Mexican Heritage Corporation.

Lennies Gutierrez, board member of the Latino Leadership Alliance who graduated from the program, said the importance of civic engagement isn't just running for office, but also registering to vote



Eddie Garcia overcame obstacles and worked to do the same for the Latino community in San Jose. *Photo by Lorraine Gabbert.*

and speaking up on issues that affect the community. She said Garcia teaching them how to navigate difficult situations based on his real-life experiences is invaluable.

"It's a very selfless act to want to serve others," she told San José Spotlight. "It's not always easy, but that's what needs to happen in any community where voices need to be elevated."

Marcela Davison Aviles, former executive director of the Mexican Heritage Corporation, which presented Mexican and multicultural performing arts, describes Garcia as a "bad ass, innovative, courageous, enthusiastic, deeply devoted to service and inspirational." She said under his leadership, Mexican Heritage Corporation received grants from the National Endowment for the Arts, the California Arts Council and San Jose, and was able to produce a Latin music event at HP Pavilion for an audience of 17,000.

"If it hadn't been for Eddie, I don't know if a movie like Coco would've existed," said Davison Aviles, who also serves as Disney/Pixar's lead cultural consultant.

"It was a challenging gig, but I feel I was well prepared because I was a student of Eddie Garcia."

Raising standards

As a former trustee of the East Side Union High School District, Garcia led efforts to implement college prep standards, known as A-G requirements, to get students ready for higher level academics.

In November 2010, the school board approved making the A-G courses—a CSU and UC school admissions requirement—the default curriculum. But it's been an uphill battle. The teacher's union fought against it, believing it would overburden students.

In addition to the core memory of his father speaking to the school counselor, Garcia was motivated by requests by Californians for Justice, a youth organization which advocates for racial justice, to make graduation requirements the same as college entrance requirements.

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Times Community News



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J. Manuel Herrera is running for another term as board trustee for the East Side Union High School District. Photo courtesy of Manuel Herrera.

Board

Continued from page 4

business owner. Her priorities include teacher retention and fiscal accountability. She has been a longtime leader in the Vietnamese community for more than three decades.

"As a small and local business owner, I have brought my business experience to balance the ESUHSD budget that has resulted in saving the district money," Le said. . J. Manuel Herrera is running for another term as board trustee for the East Side Union High School District.

Herrera's priorities include tackling the impacts of distance learning leftover from the COVID-19 pandemic and raising more funds for the district's students. Herrera joined the school board in 1990 and emphasized his experience as a former adjunct San Jose State professor, nonprofit director and city official for San Jose.

"I'm running for reelection to continue speaking up for and supporting our kids and families," Herrera told San José Spotlight.

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Times Community News



The former Sears location at Eastridge Mall | Photo Credit: Google Maps

Huge indoor Vietnamese market could locate at former Sears store location at Eastridge Center

By Times Media staff writers vergreen could eventually get a massive new Vietnamese market that is unlike anything the Bay Area has ever before seen.

The idea for the new venture is being proposed for the former Sears department store building at the Eastridge Mall in East San Jose.

We have learned that the complex is expected to include a series of food courts and booths, a banquet area, a play area for kids, common areas for adults, and a performing arts area that would feature entertainment and concerts.

The development company Intelli is behind the project, and its officials are touting Ho Chi Minh City's Ben Thanh Market as an example of what the Sears property could become.

"It would be like the indoor markets in Vietnam. Vietnamese people have good memories of these markets from our country," the head of Intelli Do Van Tron said in a recent interview." It will be called Hello Ben Thanh Indoor Market."

Records show that Tron's enterprise reportedly paid \$24.8 million for the property, which encompasses more than 260,000 sq. ft. and sits at 2180 Eastridge Loop. Like the Sears store of the past, the new market is expected to have a direct connection to the rest of Eastridge Mall. On display will be merchandise and services, food, clothing and even an auto show room.

The 50 or so food vendors will be the highlight of the new market. Booths representing China, Korea, Thailand, Singapore and the Philippines will offer cuisine including Vietnamese specialties such as beef noodle soup, chicken noodle soup, vermicelli noodles, hot pot, vegetarian food, sticky rice, bread, spring rolls, salad roll, and tea from the most famous Vietnamese restaurants in California, out of state, including Vietnam."

It is possible the new development will be a big hit among more than 120,000 people in San Jose who have Vietnamese ancestry as well as other ethnicities

"This is going to be very successful. This location is in an area that is a major center for the Vietnamese community," David Taxin with commercial real estate firm Meacham/Oppenheimer told Mercury News.

Construction is expected to begin sometime next year.



Ben Thanh Market in Vietnam. | Photo Credit: Canva



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Times Feature

Supervisors OK's cash payments to needy high school seniors

By William Bellou Publisher

Sight to launch a pilot program to bring financial support to unhoused high school seniors which was approved by the Board of Supervisors.

The unanimously-approved program runs from April to August 2023 and allows unconditional payments of \$1,000 a month to homeless students in their final year of high school in an effort to ease their transition into higher education or work opportunities.

Introduced by Supervisor Susan Ellenberg, the proposal is a local version of a statewide bill proposed by Sen. Dave Cortese that failed to win legislative approval.

"This makes Santa Clara County the first county in the state to refuse to graduate high school seniors into homelessness," Cortese said in a statement. "I am grateful



County Supervisor Susan Ellenberg

to Supervisor Ellenberg for carrying this movement forward and our Board of Supervisors for leading with vision by supporting our students through this critical transition period."

Cortese, a former Santa Clara County supervisor, had sponsored in June 2020 a basic income program for young people exiting foster care. The program was recently renewed by county supervisors to extend into 2023.

Roughly 2,500 students in the county faced homelessness in the 2020-21 school year, according to county records.

Ellenberg said she believes guaranteed income is this generation's extension of protections, just as Social Security, child labor laws, 40-hour work weeks and collective bargaining helped prior generations.



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Times Feature

Event highlights East San Jose customized streetwear

By Lorraine Gabbert San José Spotlight movement to elevate streetwear and promote local artists is bringing cultural pride to East San Jose.

Rap artists, hip hop dancers and live painters entertained crowds at KixCon, an inaugural event held at the Eastridge Center mall last weekend. Featuring brands born from hip hop culture, the goal of the event was to uplift the East San Jose community and inspire youth by hearing how artists built their businesses.

Andrew Espino, owner of 1Culture Art Collective, a downtown gallery and shop, handpicked the lineup of almost 40 Bay Area-based vendors—with half representing East San Jose. Espino, a real estate broker with a passion for art, founded the gallery to showcase local artists. Then he took it a step further and curated KixCon, a pop-up event for sneakerheads and creatives. His hope is to motivate future East San Jose entrepreneurs with original streetwear designs and workshops.

"Streetwear art is something I relate to," Espino, who grew up in East San Jose, told San José Spotlight. "I found value in sneakers, things that were tangible I could buy and wear. It gave me an identity. I thought about the younger generation shopping or wanting to create their own brand, coming to this event and seeing these brands in person... They love the brands but don't

know about them. Maybe they don't even know they're from the East Side."

Luis Luna, one of those handpicked artists, owns Artes Luna. His streetwear designs on hats, patches and shirts reflect his cultural upbringing in Mexico and East San Jose. His favorite creation features Quetzalcoatl, the Aztec feathered serpent deity, fused with the San Jose Sharks logo.

Luna said in school he got an A+ in art and an F in math—now he has a clothing line and is opening a store in downtown San Jose in September.

Danny Sanchez wants to change the lives of East San Jose youth

"There's history from my heart being a Mexican-American," he told San José Spotlight. "The things that I do I create for the culture of San Jose, mixing in Chicano and Mexican traditions. My vision is to share what I do... that way people, especially from East San Jose, can see it's not always about being cool with gangs. If you know how to do something, it's pretty cool to pursue it."

Victor Rodriguez, another artist at the event who owns Humbled Kustomz, said many of his designs are personal. Born and raised near Eastridge mall, he said empowering youth through sharing how he built his business at events like KixCon is important to him. His brand has grown in six years to where he now has celebrity clients like rapper Machine Gun Kelly, who saw his products on Instagram and TikTok.



Luis Luna of Artes Luna sold his custom designed hats and sneakers at KixCon at Eastridge Center mall in East San Jose on Aug. 20, 2022. *Photo by Lorraine Gabbert.*

"To be able to inspire kids is fun," Rodriguez said. "I get to show them ways to be happy and stay busy. I wanted to speak to people of the community because it's where I started my art journey."

Works by artist Carlos Rodriguez, who grew up in East San Jose, dominate the 1Culture gallery. Through his murals, canvases and Reyes Muertos Klothing brand, Rodriguez expresses his cultural identity through art and appreciates Espino's support.

"He really cares about helping artists

grow in their own city," he said of Espino.

The entrepreneurial spirit was evident at KixCon, from Eastridge tenant Shoe Palace providing racks of clothing to pop-up vendors setting up tables.

East San Jose artist Justin Engel, 44 was checking out the event with his 42-year-old girlfriend Stella Inciarta. Engel said they're into the arts and music, so stumbling into KixCon was a pleasant surprise.

"The live art is amazing," he said. "I can't wait to see what else is here. It's dope. A lot of dope stuff."

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The service is scheduled to roll out on Celebrity's newest ship, Celebrity Beyond on September 5, among one of the first ships to be fitted with the new high-speed system. The plan is for all of Celebrity's Edge Series ships to be connected to Starlink by the end of this year.

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Times Feature



This digital rendering shows what the planned Second Harvest of Silicon Valley headquarters facility in Alviso could look like when completed.

Image courtesy of Second Harvest of Silicon Valley.

Silicon Valley food bank HQ cleared to move forward

By Times Media Staff writers econd Harvest of Silicon Valley has been given the green light to proceed with its plans for a new headquarters in Alviso following a challenge to its environmental footprint.

The San Jose City Council denied an appeal of the project brought by Alviso resident Mark Espinoza, who questioned the environmental review which he says is out of date for the new 250,000 square-foot warehouse. The facility is planned to be built on a

roughly 10.4-acre site which Second Harvest bought in April for \$37.2 million from South Bay Development Company, according to the nonprofit.

The massive warehouse will have 31 loading docks, and will also house operations offices and a volunteer center. It will generate nearly 900 daily vehicle trips, with 100 of those expected to be diesel trucks, some with refrigeration units.

The warehouse could be complete by 2024, according to Diane Hayward, spokesperson for Second Harvest.



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Times **News**



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NOTICE OF ADOPTION OF RESOLUTION OF INTENTION TO LEASE SURPLUS SCHOOL PROPERTY

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NOTICE IS HEREBY GIVEN that on August 10, 2022, the Board of Education of the Mt. Pleasant Elementary School District, in accordance with Education Code section 17466, adopted Resolution No. 22-23 - 09 expressing its intention to seek proposals for the lease of the former Valle Vista school site located at 2400 Flint Avenue, San Jose, CA, and setting a date on which proposals for the lease of the property will be reviewed by the Board. Proposals will be reviewed by the Board at the regularly scheduled public meeting to be held on October 12, 2022 at approximately 7:00 p.m. unless continued to November 9, 2022. For specific information about how to join the and participate in meeting, please qo to https://www.mpesd.org/domain/2029 for instructions.

To obtain a copy of the Request for Proposals or for questions regarding this process, please contact the District Chief Business Official, Tracy Huynh, at thuynh@mpesd.org or at 408-223-3720.

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Making Dreams Come True...





Santa Clara Valley Medical Center in San Jose is pictured in this file photo.

Santa Clara County doctors 'stressed out beyond belief'

By Tran Nguyen

San José Spotlight anta Clara County could see an exodus of primary care doctors, as physicians say they're at a breaking point after years of heavy workloads and dismissive leadership.

Primary care doctors at Santa Clara Valley Medical Center said they're being asked to prioritize quantity over quality health care. All physicians in the division, roughly 75 people, signed a letter detailing their concerns to county leadership last summer. Doctors said their workload, which started increasing five years ago, coupled with reduced resources and a burned out workforce is hurting patient care.

Physicians asked the county to reduce their number of patients to improve safety and care quality in a letter more than a year ago. But doctors said, as of this month, county and hospital officials have not made any changes. VMC primary care doctors are required to see 11 patients per shift, while hospital systems in neighboring counties such as San Francisco and San Mateo have a goal of nine patients per shift, according to the letter.

"When I went into primary care, I really enjoyed seeing patients, and I've had patients here that I've taken care of for (years)," a VMC primary care doctor of more than 15 years told San José Spotlight. "But this workload has made me question whether I want to keep going or whether I can keep going."

San José Spotlight is not naming VMC workers due to their fear of retaliation. This news organization obtained the letter and talked to six primary care doctors who shared corroborating stories. The doctors are members of Valley Physician Group, which has been negotiating for a new contract for roughly 20 months. The union represents nearly 500 county doctors.

County Executive Jeff Smith deferred questions about primary care doctors' concerns to VMC CEO Paul Lorenz. Lorenz said concerns are being addressed through contract negotiations with the doctors' union.

"The quality of care provided to our patients is a priority for the county health system, and we will continue to work with our physicians and staff to this end," Lorenz told San José Spotlight. "We are hopeful that we can reach (an) agreement with the physicians and move forward together."

Santa Clara County's five supervisors either did not respond or declined requests for comment.

Sounding the alarm

Concerns at VMC's primary care division come as health care workers across Santa Clara County's hospital system are sounding alarms over ongoing worker shortages, outdated equipment and tone-deaf leadership. Workers said the years-long issue is made worse by COVID-19, resulting in an average wait between eight and 14 hours for emergency services, a backlog of hundreds of patients and months-long waits for basic, non-invasive screenings. Many workers are doing the job of two or three people, workers said.

Each VMC primary care doctor also has a list of 1,800 patients, which means a patient is unlikely to be able to see their primary care doctor more than twice a year.

Many residents with complicated medical conditions, including diabetes, need at least three visits per year, doctors said. The letter sent by the doctors noted no other neighboring county system assigns more than 1,350 patients to their primary care doctors.

Doctors want the county to cut their daily goal to the same criteria: nine patients per shift and reduce the number of assigned patients to 1,350. They also also want county leadership to listen, support and respect them.

VMC is one of three public hospitals operated by the county, and serves some of the most vulnerable, low-income residents in wealthy Silicon Valley—many of whom don't have private insurance or other options for health care.

Primary care doctors said the county started increasing their workload in 2017—when they were already at maximum capacity, a doctor with a close to two decades of experience at VMC said.

"They came in saying we need to increase our bottom line essentially," the doctor told San José Spotlight, adding the hospital promised it would provide sup-



Times News

port to accommodate the increased workload, but relief never came.

'Not sustainable'

Under the currently workloads, VMC primary care physicians can only spend 15 minutes with each patient. They said the practice is unfair to patients, who often wait months for an appointment.

"Our patients are medically complex," another doctor said. "They have a lot of social determinants of health which makes a simple medical issue far more complex than in other environments."

San Jose resident Susie Bercier, 64, has relied on the county hospital system for primary care for the last two decades. Bercier used to wait two to three weeks for an appointment, but that has ballooned into waiting months over the last few years. When she saw her primary care doctor four months ago, Bercier said she didn't even have a chance to bring up all her health issues.

"Because (the doctor) only has 15 minutes for each appointment, by the time she comes in and does the paperwork, we've got like six minutes left," she said.

"There's no quality at that point. It's shameful."

VMC also requires primary care doctors to do preventative measures such as mental health screenings at each visit. While the physicians support the initiatives, they said the screenings make their jobs more impossible—especially without adequate support staff.

The backlogs in other divisions in the system, such as radiology, have also created

more work for primary care doctors, as they often spend hours trying to schedule specialist appointments for their patients.

"It really takes us going above and beyond with almost every patient," a doctor with 10 years of experience at VMC told San José Spotlight. "It's not sustainable and it hurts knowing that sometimes we can't give our

"When I went into primary care, I really enjoyed seeing patients, and I've had patients here that I've taken care of for (years)," a VMC primary care doctor of more than 15 years told San José Spotlight. "But this workload has made me question whether I want to keep going or whether I can keep going."

all to every single patient. It adds up."

Facing a mountain of work, physicians said they routinely work through lunch and bring work home to keep up.

"I basically work here until I have to go home for dinner and spend dinner with kids, then they go off and I get back on the computer working until it's time to get the kids into bed. Then I get back on the computer until I'm exhausted and it's dangerous for me to keep going, and then it starts back all over again the next day," a doctor said. "It stresses me out beyond belief."



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Your Secret Job Search

By Angela Copeland

enjamin Franklin said, "Three can keep a secret, if two of them are dead." It's hard to overstate the importance of keeping your job search private from your work colleagues.

Getting an interview can

be exciting, especially if it goes well. If you're dying to leave your company, the hope of a new job can leave you feeling both relieved and ener-

gized. And, the more interviews you have with one company, the better the chances are that you'll get the job. Right?

Some of the reasons I've heard for sharing this job search secret include, "I know this person is my friend, so it's okay." "My boss and I are close; they won't mind." "My company needs to know I'm interviewing, so they'll be prepared if I do leave. It's the right thing to do." "I want to see if my company will give me more money to stay."

First, none of these reasons provide the personal benefit they appear to. They simply give away your power. And worse, they put your current job at risk.

When it comes to interviewing, nothing is a sure bet. Even if a company has talked to you ten times and is in love with you, the position may be put on hold for budgetary reasons. The hiring manager may leave, and the process may halt. The company could reorganize and the job may no longer be needed.

Until your offer is officially in writing and in your hands, there's no offer. It could take you as long as a year or more to find a job. In the meantime, you still have bills to pay and a family to feed. Why would you put that in jeopardy?

Often, a boss you perceived to be your friend feels an obligation to let the company know you have disclosed this information to them. Even if they like you, your search may be perceived as being disloyal to the company. In the worst-case scenario, you may be fired and asked to leave immediately.

When it comes to asking for more money, keep this in mind. If you don't have a written job offer, what incentive does your company have to

give you a raise? They don't. There's no good reason they should offer you any more money just because you've been interviewing.

If you begin to tell colleagues about your search, don't be surprised if the word gets around. People love to find something to talk about. If you share information about your search, you're setting yourself up to become next. The last thing you want is for word to get back to your boss before you've found a job.

As exciting as it is to share about your job search, it's 100 percent unwise to do so. You'll set yourself up for failure that can be difficult to repair. When it comes to job searching, there's no better alternative than to keep yours secret.

Angela Copeland, a leadership and career expert, can be reached at copelandcoaching.com.



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Times **News**

San Jose mobile app rife with problems

By Jana Kadah San José Spotlight

an Jose spent millions on a mobile app to improve community services, but only Jabout 10 percent of residents use it.

The city has put \$2.3 million into developing its San Jose 311 app, which became operational in 2017.

The app is designed as a one-stop shop for residents to report a variety of issues including abandoned vehicles, blight, graffiti and potholes, or to request other supportive services from the city. The goal is to streamline the process through the app by notifying the right departments directly.

Unfortunately, residents using the app find it to be glitchy and slow.

"The app gives you a progress report on your complaint, which is nice, but it is so slow," said Michele Mashburn, a longtime resident and former director of the San Jose Peace and Justice Center. "There are also some major functionality issues."

Mashburn said she has used the app multiple times-primarily to report abandoned vehicles or cars blocking her driveway-but waited several days, if not weeks, before the problem was resolved. She said the app often freezes, making it difficult to submit reports.

City officials say otherwise, arguing the app saves residents time locating the right department and person to resolve problems.

"(San Jose) 311 has become an indispensable 'digital front door' for City Hall, providing easier access to services from reporting illegal dumping to finding affordable housing," Clay Garner, chief innovation officer to the mayor, told San José Spotlight. "It's a culture shift towards accountability in the quality of city service delivery."

He cites the increase in resident satisfaction numbers as evidence. App services have a 64% overall satisfaction rate for 2021-22, according to the city. Garner said it's a major improvement from 2020, where the city saw a 28% overall satisfaction rate.

There have been more than 150,000 reports over the past year-the top problems are junk removal with 73,000 complaints, abandoned vehicles with 36,000 complaints and graffiti with 25,000 complaints. San Jose has a backlog of about 6,000 open cases and 7,500 cases in progress going back to January, according to city data, making it difficult to address incidents on a timely basis.

Janice Quintana, a consultant who helped San Jose and other cities set up 311 apps, said the backlog has nothing to do with the technology-and is not unique to San Jose.

People like to blame the 311 app for delays, but it's often staffing or just more demand now for things like junk pick up, than ever before," Quintana told San José Spotlight.

Expanding services

Mashburn said her biggest concern is the app does not address the needs of the disabled community.

"The app is a great idea," Mashburn told San José Spotlight. "But why do they make it more difficult for me to complain about an access barrier for a wheelchair, than it is to complain about a vehicle on the street that's been parked and is now blight?"

She said San Jose needs to expand its 311 app to accept reports for ADA violations and have more accessibility options, such as for people with vision impairments.

Deputy City Manager Rob Lloyd said San Jose has been troubleshooting the app through an equity lens. In late 2020, the city added Spanish and Vietnamese translation options. This year, it also expanded to add support services to connect residents with WiFi, affordable housing and eviction prevention services. Lloyd said the city wants to make sure the app is not just for complaints.

Through other city inquiries, Lloyd told San José Spotlight other issues came to light related to housing insecurity and utility payment assistance.

"We want to connect those people to services as well," he said, adding a rent registry portal is going live in September.

Lloyd said he considers the app a success See APP, page 21



Graph shows San Jose 311 app satisfaction rates for service responses from January 2019 through June 2022.

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Fruit flies return to San Jose Emergency preventative action launched

n Friday, September 2nd, the State of California launched an emergency action to combat two areas in San Jose where oriental fruit flies were found.

The oriental fruit fly is a significant threat to both the natural ecosystem and California's over \$20 billion dollar agriculture industry stated a representative for the California Department of Food and Agriculture. **No helicopter spraying at this time**

In the Safeway parking lot on the corner of Quimby Road and Capital Expressway, two California Food and Agriculture employees were seen earnestly hand spraying and wiping down their truck. When asked if at present there are plans to fly over and fumigate the areas with helicopters the response was "No." The workers explained they are just spraying by hand on locations where fruit flies were found.

Fruit flies found in Evergreen and two other locations

It was reported, that the two sites where oriental fruit flies were present were: Evergreen in the area of South King Road and Enesco Avenue, and near Middle Park Drive and Oldfield Way.

The Office of Communication and Public Affairs stated, " The oriental fruit fly is native to Asia and has spread to multiple Pacific Islands, including Hawaii. It is known to infest more than 230 types of fruits and vegetables, including such valuable California crops as avocados, apples, stone, and citrus fruits, tomatoes, and peppers. The 2020 value of California crops threatened by the fruit fly was \$19.3 billion, according to the CDFA.

Fruit flies commonly enter the state by people bringing fruit home from travels

The most common ways for the fruit fly to enter California are when people illegally bring fruits and vegetables back from their travels or receive packages of homegrown produce through the mail. County of Santa Clara Agricultural Commissioner Joe Deviney said it's critical for county residents to follow federal and state laws governing what they are allowed to bring home when traveling.

"It would be disastrous for the oriental fruit fly to get established in Santa Clara County and California," Deviney said. "We all need to be vigilant in protecting our agricultural and natural resources. Please do not bring or ship any fruits, vegetables, or plants into California without confirming with agriculture officials that they are free of pests and permitted by law."

CDFA will seek to eradicate the fruit flies by applying bait high on street trees, utility poles and other surfaces within a roughly 1.5-mile radius of the spots where the flies were discovered. The bait contains a natural compound called methyl eugenol, which attracts the flies, and an organic pesticide known as spinosad, which kills them. The small splotches of bait are applied eight to 10 feet off the ground using a pressurized gun.

Oriental fruit flies are larger than common houseflies. They lay eggs under the skin of host fruits. When the eggs hatch into larvae, they tunnel through the flesh of the fruit, making it unfit for human consumption.

Larva hidden under skin of fruit allows fruit flies to hitchhike

Because the larvae can remain hidden within the fruit for up to 10 days, they can "hitchhike" into California undetected. That's why it's important for the public to remember not to pack any pests when traveling or mailing packages. Visit the Don't Pack a Pest website for more information. If you have any questions about what items are permitted to bring into California, or if you come across produce that looks like it may be infested, contact the County of Santa Clara Division of Agriculture at scc.agriculture@cep.sccgov.org or 408-918-4600.

Op-Ed Can we elevate our campaigns?

By Johnny Khamis ow that the dust has settled on the primary election, I would like to implore all interested parties to elevate our campaigns and practice tolerance for immigrants in their campaign mailers.

Frankly, I am still unsettled by labor hit mailers the Mercury News called shameful and unwarranted. While many think I need thicker skin and this is politics as usual, as an immigrant I found these pieces—that blackened the whites of my eyes, discolored my outfits, insinuated that I spread COVID and that

I did not "share our values"—to be xenophobic and hateful.

When my family and I immigrated to the United States to flee a civil war in Lebanon. I was often

teased by others. Kids on the playground often accused me of being dirty and germfilled much like the labor mailer which surrounded my face with a multitude of coronavirus orbs and claimed that I "make you sick."

When the U.S. Marines barracks in Lebanon was bombed in 1982, I was beaten twice because children my age thought I did not believe in the same things they believed in, much like the mailer that claimed "he doesn't share our values and is against everything we're for."

In fact, my family is terrified the divisiveness and lack of respect for the beliefs and opinions of others will lead us down the same path that took Lebanon into a civil war.

Frankly, I am also disturbed that people and organizations who denounced and successfully removed the leadership of the Silicon Valley Organization—now the San Jose Chamber of Commerce—for darkening the faces of other political leaders they opposed, have not stepped up to attack these clearly dishonest, misleading and xenophobic mailers.

As the head of the Santa Clara County Human Relations Commission, I worked hard to increase understanding of various



cultures and religious beliefs so that our community can build respect and tolerance for one another.

I and many other elected officials have chosen public service to improve our communities. It is true that I often have different so-

lutions for problems we face. Why can't we disagree without personal attacks? Send mailers on the votes we have taken, not fabricate lies to incite fear.

My fear is if we don't elevate our campaigns, more people will be driven to hate. In the last few years the home of San Jose



Mayor Sam Liccardo was vandalized on two occasions, and in June the family of Councilmember Dev Davis was evacuated from their home to remove an explosive device at her door.

Let's elevate, not denigrate. Let's debate our different positions and not position each other as outsiders. Let's elevate our campaigns.

Johnny Khamis is a former San Jose councilmember representing District 10. He now works as a public relations consultant for the Santa Clara County Association of Realtors and is running for District 1 county supervisor.

LETTER TO THE EDITOR Debt forgiveness unfair to workers

Dear Editor,

College debt forgiveness is unfair to hard working people!

President Joe Biden's debt forgiveness \$10,000 program is insulting, because it rewards those who have defaulted on their loan, while dishonoring those who paid their obligations. Also, what authority does Biden have to implement this plan? I believe only Congress can forgive these kinds of debts.

Antonio Varga Evergreen Valley



Times Feature

Making Connections Mission Chamber Orchestra season opener September 24 at Hammer Theatre

New Pay-What-You-Can-Afford opportunity

ission Chamber Orchestra of San Jose (MCOSJ) announces its 2022-3 season opening concert, *In Memory of Hazel Cheilek*, taking place on Saturday, September 24th at the Hammer Theatre Center in San Jose.

Hazel Cheilek was a member of the violin and viola sections of MCOSJ who passed away in January. Before moving to the Bay Area, she performed professionally in European and American orchestras and taught music in Alexandria, Virginia.

This season MCOSJ is exploring themes of connection, and this concert highlights some of the musical connections Hazel Cheilek forged during her career. The Baroque Suite by prize-winning African-American composer Adolphus Hailstork was commissioned by Ms. Cheilek for her high school string orchestra. She also mentored many young musicians who went on to become professionals, including pianist Michael Mizrahi, who in his second appearance with the orchestra will perform Brahms' monumental Piano Concerto no. 2. Mizrahi has won acclaim for his compelling performances and his ability to connect with audiences of all ages. He has been praised as "intrepid" (Philadelphia Inquirer), and "endlessly fascinating" (WQXR New York). He has appeared as concerto soloist, recitalist, chamber musician, and teaching artist across the United States and abroad.

The orchestra will perform the world premiere of Divided 1, an overture by young American composer Alex Goodhart. Goodhart says his music "reflects an American eclectic style informed strongly by romantic and modern European composers as well as alternative rock writers since the 1960s". Completing the program is Danzas Fantásticas (1919) by Spanish composer Ioaquin Turina. This suite brings the sound and color of faraway Spain to the concert hall. With ticket prices held at pre-pandemic levels, and a new "pay what you can afford" option, this concert makes re-connecting in person with live music as inviting as possible.

Event

In Memory of Hazel Cheilek, Sat., Sept. 24, 7:30 p.m.

Hammer Theatre Center, 101 Paseo de San Antonio, San Jose

Michael Mizrahi, Pianist

Johannes Brahms : Piano concerto no. 2 Alex Goodhart: Divided I. Overture -World Premiere

Adolphus Hailstork: Baroque Suite Joaquin Turina: Danzas Fantásticas Tickets

Adult: \$25, Senior: \$20, Student: \$15, Child: \$10; or pay what you can afford www.missionchamber.org/events-tickets



About the Soloist

Pianist **Michael Mizrahi** (inset) has won acclaim for his compelling performances of a wide-ranging repertoire and his ability to connect with audiences of all ages. He has appeared as concerto soloist, recitalist, chamber musician, and teaching artist across the United States and abroad.

He has performed in many of the world's leading concert halls and as soloist with the Houston Symphony, National Symphony, Sioux City Symphony, and Prince Georges Philharmonic, among others. He has given solo recitals at the Phillips Collection in Washington, DC and has made repeated appearances on the Dame Myra Hess Concert Series in Chicago. Mr. Mizrahi won First Prize and the Audience Choice Award in the Ima Hogg International Competition, as well as first prizes in the International Bartók-Kabalevsky Competition and the Iowa International Piano Competition. He won third prize in the San Antonio International Piano Competition.

Mr. Mizrahi is currently the Frank C. Shattuck Professor of Music at the Lawrence University Conservatory of Music in Wisconsin and was winner of the university's Award for Excellence in Creative Activity.

About Mission Chamber Orchestra of San Jose

Founded by conductor and musical director Emily Ray in 1996, Mission Chamber Orchestra of San Jose (MCOSJ) is a volunteer orchestra whose level of performance and innovative programming surprises and delight its listeners. Composers whose works have been performed by the orchestra have commented that MCOSJ is "one heck of an orchestra" and "Emily Ray is a poet of the baton."

For more information, contact Mission Chamber Orchestra of San Jose; (408) 236-3350; info@missionchamber.org website: http://www.missionchamber.org

Editor's Note; The arts help the soul. The new Pay-What-You-Can-Afford opportunity makes such events more accessible to all people. Also, it might be said that if one can donate to this organization, this is also a wonderful thing to do. Their website https://missionchamber.org/donations/ states; Donate by mailing a check to MCOSJ at: Mission Chamber Orchestra of San José, Santa Clara Valley Performing Arts Association, PO Box 32872, San Jose, CA 95152.



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Sundays at 10:00 AM. **CHURCH OF CHRIST** Coffee, refreshments, and conversation always, 5351 Carter Ave., San right after service. Jose 95118 408 265 5837

CONGREGATIONAL

CHURCH OF ALMADEN VALLEY, UCC 6581 Camden Ave., San Jose, CA 95120, Pastor Rev. Marty Williams, 408 268 0243 www.ccavucc.org. other through singing, We are a welcoming church with a progressive sharing in the Lord's supapproach to faith, worship and giving to our local community. We are proud to be UCC. Open and Affirming (O&A) and welcome members of the LGBT community. We support local LifeMoves (formerly InnVision) Shelter Feedings once a month, San Francisco

THE EPISCOPAL CHURCH IN ALMADEN 6581 Camden Ave. San Jose, CA 95120. The sponding to End Poverty. Rev. Shelley Booth Denney, Rector Phone:408-

268-0243 Web:www.eca-sj.org At the Episcopal Church in Almaden (ECA), we are joyful followers of Jesus Christ. Through worship, study, fellowship and outreach, we strive to nurture and grow a strong faith community of believers, a family of all ages, where each member feels welcomed. loved, valued and empowered to serve. Children are especially welcomed and cherished as We strive to be a group of an important part of God's family. All junior high and senior high students are welcome to participate in our Youth Groups. During the school year we have joint Sunday School with our sister church. the Congregational Church of Almaden Valley, UCC. The Episcopal Church in Almaden offers the following regular opportunities for worship: Sunday at 7:30AM and Jose near Kooser Rd. and 10:45AM, Holy Commun-Camden Ave. (behind the ion service. Each Sunday service is followed by a coffee hour for friendship and conversation.



CENTER (EIC) http://www.eicsanjose.org 2486 Ruby Ave, San Jose, CA 95148. (408) 239-6668 . As-Śalaamu-Alaikum" the English meaning is "Peace be upon you". Q) What is Islam, who are Muslims, and what is the Quran? A) Islam is a faith and way of life. Islam began in the 7th century. People who follow Islam are known as Muslims. The Quran is the Divine holy book that guides Muslims to prac-

tice Islam. Please visit our website to learn more Jazāk Allāhu Khayran!

FIRST CHURCH DOWNTOWN Worshipping at 55 N. 7th Street, in downtown San Jose. (Horace Mann school) firstchurchdown town.com Telephone: (408) 294-7254 x310. We are a community serving the Christ from the heart of the City, working to know Jesus and make Jesus known by serving, worshipping, and learning together. Worship services are at 10:00 AM at the Horace Mann Community Center (7th and Santa Clara Streets). Worship includes both contemporary and traditional music. a message that is relevant to real life, based in the Bible, and meaningful to people of all ages and backgrounds. We work in our community to provide real assistance and longterm, life-saving solutions food, housing, counseling, and spiritual direction. Our children's & families' ministries include Sunday classes, outdoor family activities such as bike rides and fishing trips.



GRACE CHURCH OF EVERGREEN www.GraceChurchSJ.net See you on Facebook 2650 ABORN ROAD at Kettmann, across from Evergreen Public Library. Serving Evergreen for over 50 Years. John S Goldstein, Pastor Christian Worship every Sunday at 11.00 am

Together let us build lives toward excellence! Music Institute (408) 791-7772 After School lessons on Piano, Violin, Viola, Flute PreSchool, Age 2-6 years. Caring for your child with God's love and affection.

HOLY SPIRIT CATHOLIC CHURCH

Faith.Knowledge, Community - this is our promise to our members. If you are looking for an active Christian faith community, we invite you to experience Holy Spirit Parish Community. All are welcome! We are located at 1200 Redmond Avenue, San Jose, CA 95120. Mass is celebrated at 8:30 a.m. Monday - Friday. Our weekend Mass schedule is Saturday 5 p.m., Sunday 8 a.m., 9:30 a.m., 11:30 a.m. and 6 p.m. Rite of Reconciliation is every Saturday at 4 p.m. or by appointment. Our Parish Office is open Monday -

Thursday 8:30 a.m. -4:30 p.m. and Friday 9:00 a.m. - 3:00 p.m. Call 408-997-5100 for recorded information or 408-997-5101 to speak with someone in our parish office. Information on Faith Formation for children and adults can be obtained by calling our Catechetical Office at 408-997-5115. Get in the loop with our 3sixty High School Youth Ministry by calling 408-997-5106. Holy Spirit School serves grades Pre-K through 8th, and is located at 1198 Redmond Avenue. You can reach the school office at 408-268-0794.

thepoint.church THE POINT CHURCH

3695 Rose Terrasse Cir San Jose, CA 95148 (408) 270-7646 English Service: Sundays at 9:30 & 11:00 AM

Spanish Service: . 11:00 AM Cambodian Service: 11:00 AM Cantonese Service: 11:00 AM Mandarin Service: 11:00AM Youth Extreme Point (7th-12th grade): Every Saturday at 6:30 PM - 8:30 PM

SAINT ANTHONY CATHOLIC CHURCH

We invite you to become a part of our hospitable, intimate Catholic parish. We are a caring community, promoting spiritual

people in need and whereyou get to know peopleby name. We offer children's religious education (CREATE); Youth Ministry (BLAST & X-STATIC); Scripture Study (day & evening); Senior's Group and many other adult ministries as well. Saint Anthony parish is located in Almaden Valley at 20101 McKean Road, San Jose, 95120. Our weekend Masses are at 4 p.m. on Saturday at our historic church at 21800 Bertram Road in New Almaden, CA 95042 and on Sunday at 8:30 a.m. 10:30 a.m. and 5:30 p.m. at the McKean Road location. Our Parish Office is open Monday 9 a.m. - 12 p.m. and Tuesday thru Thursday, 9 a.m. - 12 p.m. and 1 - 4 p.m. For more

information, stop by the

(408) 997-4800, or visit

Parish Office or call

our website at www.

churchstanthonv.com.

Fr. Larry Hendel, Pastor.

God is One

ਜੱਬ ਇਕ ਹੈ

Rab lk Hai

SAN JOSE GURDWARA

San Jose, CA 95148 The

means "disciple" or "stu-

dent." A Sikh is a practi-

in the 15th century by

Guru Nanak in Puniab of

old British India. A Guru

who is a "teacher" or "en-

lightener" completes the

relationship of teaching

and learning. Sikhism is

monotheistic and stresses

the equality of all men and

meditating on the name of

God (praying), earning a

living by honest means

and sharing the fruits of

one's labor with others.

Currently there are close

to one million Sikhs living

and 25 million Sikhs living

around the world. Sikhism

is the 5th largest religion

in the world. At the Gurd-

San Jose we welcome all.

wara (House of God) in

We pray daily for peace

and prosperity for every-

body in the world. Come

to visit and eniov Langer

which is open 365 days

complementary vegetari-

an meals. We also en-

courage you to enter our

history room on site and

walk the beautiful

of the year and serves

(food) in our kitchen

in the USA and Canada

women. Sikhs believe in

three basic principles:

tioner of the faith founded

3636 Gurdwara Ave.

word Sikh (see-kh)

growth, reaching out to

grounds. Learn more about us and community events we sponsor by visiting our website; http://www. SanJoseGurdwara.org

ST. FRANCIS OF ASSISI **CATHOLIC CHURCH**

5111 San Felipe Rd. San Jose, CA 95135 408-223-1562. www.stfrancisofassisi.com or www.stfrancis ofassisipreschool.org We invite you to join our community of faith located in the Evergreen area of San Jose. We are an inclusive diverse community striving to serve as Disciples of Jesus Christ in the footsteps of St. Francis, offering prayerful and joyful liturgies; evangelization, fellowship, and service opportunities to the community. We offer spiritual opportunities for all ages, including children's liturgy, dynamic E.C.H.O -Jr. High, IGNITE - High School and North Star Young Adult Ministries, along with small faith communities and opportunities to help the poor and marginalized of San Jose. Our Preschool is the only Catholic Preschool offering quality family oriented service in the Evergreen and Silver Creek areas. Our Chapel, Gathering Hall, Parish Office, Mission Center, Parish Gift Shop, Memorial Garden and Preschool are all located at 5111 San Felipe Rd. Please come join us to worship at one of the following times and locations: St. Francis of Assisi

Chapel: Saturday 5:00PM, Sunday 8:30 AM, 10:30 AM 12:30 PM 4:00 PM (Mass in Vietnamese), 6:00 PM Youth Mass St. Francis of Assisi Gathering Hall Sunday 9:00 AM, Sunday11:00AM, Igbo Mass -Second Sunday of the month 12:30 PM Mt. Hamilton Grange 2840 Aborn Road Sunday 9:30 AM The Villages Gated Community (Cribari Auditorium) Sunday 8:15 AM For more information. please call or visit us at the Parish Mission Center open M-F 9:00 AM -12:00 PM; 1:00 PM - 4:00 PM. Come join us and share your presence with us so that together we may grow and share our gifts to help build God's Kingdom!

> Get listed!

For Worship listing ads. call 408.483-5458

Want to submit a news item for the

Evergreen Times?

Press day: September 21, 2022 Deadline: September 19, 2022

Write to editorial@timesmediainc.com



Come. Make a Difference and feel the difference



Times Feature

SJ311 Turnaround Time report

July 2021 – June 2022			TARGET ≥ 80% requests closed
Service	Goal Resolution Time	% of Requests Meeting Goal	within Goal Resolution Time
Abandoned Vehicles	<u>≤</u> 14 Days	96.26%	
Graffiti	<u>≤</u> 3 Days	79.37%	
Illegal Dumping	≤5 Days	90.70%	
Other Issues	≤2 Days	96.17%	
Pothole	≤2 Days	89.76%	
Pothole Streetlight Outage	<u><</u> 2 Days ≤16 Days	89.76% 72.57%	

App

Continued from page 17

with more than 100,000 accounts since launch, describing it as "one of the most successful 311 apps in the nation."

Ahmed Banafa, a general engineering professor at San Jose State University, said the success of an app is not determined by the number of accounts but through user interaction.

"The No. 1 factor of success is the usage of the app itself," Banafa told San José Spotlight. "You would need hundreds of thousands of accounts for a city with over one million people."

Banafa said if this was a senior project it would get a B- because of some fundamental

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flaws. He describes the app as being clunky, freezing often and requiring too much information. Residents need to create an account with their full name, address and contact information before inputting complaints.

"There is a rule in the web and app design called the three clicks rule," he said.

"If I can't get what I want in three clicks, I'm done."

Lloyd said the city is working on getting the word out about the app through social media and advertising at community events.

"(This strategy) does correlate with increased registrations and users," Lloyd said, adding more staffing and funding is needed to raise awareness. "When we do that for a month or two, it's good. As soon as we stop, we start seeing that taper."

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This wonderful ground floor, end unit condominium is located in the secure and gated Hampton Place community in Santa Clara. From the minute you walk through the door, you will be bathed in natural light and enjoy an open, airy atmosphere. The beautiful galley-style kitchen features a pass-through breakfast bar that peers into

the dining area. You're going to love where the home is nestled within the complex and the oversized backyard is perfect for year-round entertaining; it is one of the largest in the entire complex.

• Two bedrooms • Two full bathrooms • 1,062 square feet of living space

Open House Saturday and Sunday 1-4

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• Two bedrooms • Two full bathrooms • 1,124 square feet of living space

Part of the spectacular Copperwood community, this lovely end-unit townhome will provide you the perfect combination of quiet country living and big city amenities. Inside, its open concept floor plan makes for comfortable everyday living and remote work, while its private patio out back is the perfect place to entertain guests and enjoy cool autumn evenings. Copperwood features a community pool, relaxing spa, and lush greenery all around.

Offered at \$958,000







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\$3,599,000 5 Bed 4+ Baths 5000 Sq Ft 2.5 Acres Unbridled elegance in this architectural masterpiece with private driveway and wooded views. This stunning custom estate showcases an open floorplan celebrating indoor/outdoor living. Outdoor entertaining with complete built-in kitchen and patios, solar heated infinity pool & spa with waterfall feature. Two-story foyer with a grand imperial-style staircase. A formal living room with fireplace, wine bar, and Juliet balconies. Expansive family room, gourmet kitchen with multiple prep stations and island, and sliding doors to the outside. Executive office and gym area. Top Almaden Schools: Graystone, Bret Harte, Leland. More Photos and Full Video Available at AlmadenValleyRealEstate.com





The Swan has been the #1 Agent in Almaden Valley each year for the last 13 years as measured by Dollars per Agent Per Year. She is the only Almaden Valley specialist to have been nationally ranked and recognized twice by The Wall Street Journal/RealTrends for being in the Top 250 Agents in the US. Additionally, Swan is consistently among the Top 100 Agents in the SF Bay Area. If you are thinking of selling your home, now is the time to start planning. Call me as soon as possible.

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